Reset Network Account Password

1. Open a web browser and navigate to helpdesk.cod.edu
2. Click on the link for Password Reset.
3. Enter your network user name and click Next.

4. You will need be presented with 3 questions from the questions you registered with. You must answer correctly all 3 questions in order to reset your network account password. Click Next to submit your answers.
5. If you have entered your answers successfully you will see the following page. Pay close attention to the password instructions on the page as they must be followed to successfully change your password.
6. This page will be displayed once you have entered in a password that meets the requirements and has been successfully set. You may now use your new password.

**Success:** Your password has been reset

✔ You can now use your new password to log in.