

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1595137  
Vendor Name: Joubel AS  
Invoice Number: 15650  
Invoice Date: 2/23/2023  
PO Number: P0006004  
Check Number: W658  
Check Amount: \$ 1,900.00  
Check Date: 03/20/2023  
Voucher Number: V0779460  
Document Type: AP Invoice

Document Below

CO: Flow Coworking, Strandgata 9, 9008 TROMSØ, Norway  
Email address: accounting@h5p.group  
Foretaksregisteret: NO 912 282 910 MVA  
Website: joubel.com

Learning Technologies at College of DuPage  
425 Fawell Blvd, BIC 3401  
60137 Glen Ellyn, IL  
UNITED STATES

INVOICE

Invoice no.: 15650  
Invoice date: 2023-02-23  
Cust. no.: 10447

Payment information

Due date: 2023-02-24  
Bank account number: 1503.38.04870  
Bank: DNB Bank ASA,  
Dronning  
Eufemias gate 30,  
0191 OSLO  
IBAN number: NO1815033804870  
SWIFT code: DNBANOKK

Order number: 744  
Our contact: Siv-Hege Blikfeldt  
Delivery address: 425 Fawell Blvd, BIC 3401  
60137 Glen Ellyn, IL, United States

Order date: 2019-10-14  
Your contact: Timothy Sweeney

PLEASE NOTE: Joubel AS does not accept checks

Description	Count	Unit price	VAT	Amount
H5P.com License (USD). 10 Authors, No Reporting. Period: 2023-01-15 - 2024-01-14	1	1,900.00	0.00	1,900.00
Payment amount				USD 1,900.00

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**Re: [External] Annual renewal for H5P.com subscription**

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Siv-Hege Blikfeldt <siv-hege.blikfeldt@h5p.group>

Thu, Feb 23, 2023 at 08:46 PM UTC

CC: Invoicing <invoicing@cod.edu>

BCC:

Hi,

Thank you for the confirmation. Attached is a copy of the invoice sent to [invoicing@cod.edu](mailto:invoicing@cod.edu) so you will be able to process the payment.

Please let me know if there is anything else I can do to help.  
Best wishes,



**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*

**H5P Group**

[Schedule a meeting](#)

**E:** [siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)

**P:** +47 943 41 779

**A:** Strandgata 9, 9008 Tromsø, Norway

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On Thu, 23 Feb 2023 at 20:54, Sweeney, Timothy <[sweeneyt@cod.edu](mailto:sweeneyt@cod.edu)> wrote:

Hi Siv,

..

I was informed that there was an oversight, by me, in processing the request.

All has been approved and payment should be sent shortly.

..

Thank you, again, for following up.

..

..

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**From:** Sweeney, Timothy

**Sent:** Tuesday, February 21, 2023 2:24 PM

**To:** Siv-Hege Blikfeldt <siv-hege.blikfeldt@h5p.group>

**Subject:** Re: [External] Annual renewal for H5P.com subscription

..

Hello Siv,

Everything was approved on our end. I have to apologize, as I am new to this role and I do not know what next steps I need to take in order to have this processed.

I assumed our Purchasing department would have reached out to you with payment since it was approved. I will follow up with my supervisor and be sure to respond to you as soon as possible.

Thank you.

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**From:** Siv-Hege Blikfeldt <[siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)>  
**Sent:** Tuesday, February 21, 2023 5:39:52 AM  
**To:** Sweeney, Timothy  
**Subject:** Re: [External] Annual renewal for H5P.com subscription

Hi,

I hope you are well. I am following up on the quote and agreement that I sent you. Do you have questions or concerns regarding either?

Best wishes,

**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*



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On Wed, 1 Feb 2023 at 18:24, Siv-Hege Blikfeldt <[siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)> wrote:

Hi,

Attached you can find a new SaaS agreement. Please review and return a signed copy to me.

Do not hesitate to reach out if you have questions or concerns regarding the agreement.

Best wishes,

**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*



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On Wed, 1 Feb 2023 at 16:51, Sweeney, Timothy <[sweeneyt@cod.edu](mailto:sweeneyt@cod.edu)> wrote:

Good morning,

Thanks for the quick reply with the updated service agreement.

Can you also provide me a SaaS agreement?

Thanks!

**From:** Siv-Hege Blikfeldt <[siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)>  
**Sent:** Wednesday, February 1, 2023 3:25 AM  
**To:** Sweeney, Timothy  
**Subject:** Re: [External] Annual renewal for H5P.com subscription

Hi,

I am so sorry about this!

Attached you can find the updated quote.

Please let me know if there is anything else I can do for you.

Best wishes,

**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*



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On Tue, 31 Jan 2023 at 23:38, Sweeney, Timothy <[sweeneyt@cod.edu](mailto:sweeneyt@cod.edu)> wrote:

Hello,

Can you send a revised Service Agreement for the 10 licenses that has the dates corrected?

Terms should be through January 24, not 22.

Thanks!

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**From:** Siv-Hege Blikfeldt <[siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)>  
**Sent:** Monday, January 30, 2023 4:56 AM  
**To:** Sweeney, Timothy  
**Subject:** Re: [External] Annual renewal for H5P.com subscription

Hi,

I wanted to follow up regarding the renewal in case any questions or concerns have appeared that I can help you with.

Additionally, I'd like to offer my support in the form of training or a personalized walkthrough of H5P.com. This can be for you or any of the new authors that will be added to your account. To schedule a time that works best for you and your team, please feel free to take a look at my calendar.

If you prefer, you can also reach out to me directly with questions via email or to our support team at [support@h5p.com](mailto:support@h5p.com).

Have a great day!  
Best wishes,

**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*



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On Wed, 18 Jan 2023 at 12:57, Siv-Hege Blikfeldt <[siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)> wrote:

Thank you for the update. I'll make sure there will be no interference in the delivery of our services while we finish this process.

Let me know if you need my help in any way.

Best wishes,

**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*



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On Tue, 17 Jan 2023 at 15:26, Sweeney, Timothy <[sweeneyt@cod.edu](mailto:sweeneyt@cod.edu)> wrote:

Hi Siv-Hege,

I pushed the contract through for approval in our system.

Should be in progress for renewal.



Thanks for checking.

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**From:** Siv-Hege Blikfeldt <[siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)>  
**Sent:** Monday, January 16, 2023 9:02:38 AM  
**To:** Sweeney, Timothy  
**Subject:** Re: [External] Annual renewal for H5P.com subscription

Hi,

I want to follow up on our previous conversation on the renewal. Since your license ended on the 14th of January, I want to check if you want to move forward with the renewal quote I sent you. Please let me know if there is anything you need from me to help you with the renewal process.

Best wishes,

**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*



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On Fri, 6 Jan 2023 at 09:41, Siv-Hege Blikfeldt <[siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)> wrote:

Hi,

Attached you can find the contract. Please let me know if there is anything else you need.

Best wishes,

**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*



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E: [siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)

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On Thu, 5 Jan 2023 at 19:08, Sweeney, Timothy <[sweeneyt@cod.edu](mailto:sweeneyt@cod.edu)> wrote:

Hello Siv-Hege,

I am working on inputting this contract into our system for approval and I need some more information.

Would you be able to send me our original service contract as well?

Thanks!

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**From:** Siv-Hege Blikfeldt <[siv-hege.blikfeldt@h5p.group](mailto:siv-hege.blikfeldt@h5p.group)>  
**Sent:** Tuesday, January 3, 2023 5:19 AM  
**To:** Sweeney, Timothy <[sweeneyt@cod.edu](mailto:sweeneyt@cod.edu)>  
**Subject:** [External] Annual renewal for H5P.com subscription

CAUTION: This email originated from outside of COD's system. Do not click links, open attachments, or respond with sensitive information unless you recognize the sender and know the content is safe.

Hello Timothy,

We hope you've been enjoying the interactive content creation tools and resources offered by H5P.com. From the feedback we've received, we know that many of you have found the platform particularly useful for creating engaging e-learning materials and assessments. We would love to get your feedback as well, so please share if you have any suggestions on how we can improve.

We have added several new features to H5P.com during the last year, including [content resume](#) and [complex fill in the blanks](#). We encourage you to [take a look at our updated help center](#) for tips and tutorials on how to make the most of these resources. Do not hesitate to reach out if you would like our help with training or advice on how to utilise [h5p.com](https://h5p.com).

I can see that you have been discussing adding some more authors with Ryan. Please review the attached quote for a renewal of 10 authors, and let us know if you have any questions or need assistance with the renewal process.

Thank you for your business and we look forward to continuing to support your edtech needs.

Best regards,

**Siv-Hege Blikfeldt (she/her)**  
*Customer Success Manager*

**H5P Group**  
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## 1 attachment

Invoice-15650.pdf