

Information:

Drawer: Accounts Payable - Invoices

Vendor Number: 1222152

Vendor Name: WideOpenWest IL, LLC(WOW)

Invoice Number: 011559363-AUG21

Invoice Date: 9/1/2021

PO Number: B0000182

Check Number: E0086458

Check Amount: \$ 397.76

Check Date: 09/29/2021

Voucher Number: V0704974

Document Type: AP Invoice

Document Below



Contact Information:
Customer Service & Billing: 1-888-969-4249

Customer Service Hours:
Technical Support (24 hours a day)
Billing Support (Mon-Fri 7:00am to 6:00pm CST)

Electronic Presentation Only

Account Name COLLEGE OF DUPAGE
Account Number 011559363
Statement Code 001
Customer Phone (630) 942-4033
Billing Date September 15, 2021

NEWS AND INFORMATION

ACCOUNT SNAPSHOT

Last Bill \$397.76
Payment 9/1/21 -\$264.77
Payment 9/1/21 -\$132.99
New Charges Summary - See Below \$397.76
Total Amount Due \$397.76
Payment Due Date 10/03/21

NEW CHARGES SUMMARY

WOW! Service Charges \$383.09
Taxes, Surcharges & Fees \$14.67
Total New Charges \$397.76

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

9/15/21
Blanket PO: B0000182
Ok to Pay: \$397.76



PO BOX 4350
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.
To pay online, visit wowforbusiness.com.

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business**.

Account Name COLLEGE OF DUPAGE
Account Number 011559363
Customer Phone (630) 942-4033
Billing Date September 15, 2021

Total Amount Due \$397.76

Payment Due Date 10/03/21

AMOUNT ENCLOSED..... \$

121276 2

000002 COLLEGE OF DUPAGE
CHC
425 FAWELL BLVD
GLEN ELLYN IL 60137-6599

WOW! BUSINESS
PO BOX 4350
CAROL STREAM, IL 60197-4350



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Account Name COLLEGE OF DUPAGE
Account Number 011559363
Statement Code 001
Customer Phone (630) 942-4033
Billing Date September 15, 2021

09/14 Cable Franchise Fee\$12.27
09/14 FCC Reg Fee\$0.07
09/14 PEG Access Fee\$2.33

Total Taxes, Surcharges & Fees\$14.67

WOW! SERVICE CHARGES

COLLEGE OF DUPAGE
425 FAWELL BLVD
CIK
GLEN ELLYN, IL 60137-6708

09/14-10/13 3 Bus Basic Cable\$157.20
09/14-10/13 2 Bus Digital Service\$25.00
09/14-10/13 2 Bus HDTV Service\$0.00
09/14-10/13 2 Bus HDTV Pak\$10.00
09/14-10/13 Broadcast TV Fee\$19.90

The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.

09/14-10/13 Sports Surcharge\$10.00
Offsets some of the costs WOW! must pay to sports programming networks.

09/14-10/13 2 Bus HD DVR Receiver\$26.00
SABXRTL2D
SABRMLTFB

09/14-10/13 Bus Digital Adapter\$0.00
SU0AA0725799

09/14-10/13 Bus Digital Adapter\$2.00
SU0AA0725799

09/14-10/13 Performance High Speed
Internet 300/20\$100.00

09/14-10/13 Additional Bus 5 Static IPs\$21.99

09/14-10/13 Bus Cable Modem\$11.00
2C99245CEFDB

Total WOW! Service Charges\$383.09

TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE
425 FAWELL BLVD
CIK
GLEN ELLYN, IL 60137-6708

Sign up for automatic payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier. With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to WOW! Account Manager at wowforbusiness.com and select "My Account".

Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email wow_techsupport@wowinc.com.

For Closed Captioning written complaints: Gary Nilsen, Vice President, 4350 Weaver Pkwy., Warrenville, IL 60555 or email wow_techsupport@wowinc.com.
All other inquiries will go unanswered.

If you are subject to a term agreement, your monthly recurring charge for Internet and phone services will not change during the initial term. Video service prices are subject to change at any time with prior written notice to you. Other charges, including Broadcast TV Fee, Sports Surcharge and equipment rental, are subject to change anytime. If we have agreed to a promotion period or term agreement, service rates and discounts are subject to change after the period or term (e.g., 12 months), as reflected on this billing statement. You can terminate a term agreement at any time, but you may in some situations be required to pay a termination fee.

If your complaint is not solved after you have contacted your provider, please contact Village of Glen Ellyn 535 Duane St Glen Ellyn, IL 60137-4675 FCC Code: IL1645

"Barrios, Isabel" <barriosi142@cod.edu>

"Barrios, Isabel" <barriosi142@cod.edu>

Wed, Sep 15, 2021 at 04:50 PM GMT

CC:

BCC:

Isabel C. Barrios

Accounts Payable Team Lead

Cash Disbursements/Payroll Department

College of DuPage

425 Fawell Blvd | SRC 2132 | Glen Ellyn, IL 60137-6599

phone 630-942-3412 | barriosi142@cod.edu

2 attachments

wow.pdf

image001.png