

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1222152  
Vendor Name: WideOpenWest IL, LLC(WOW)  
Invoice Number: 011559363-JULY 21  
Invoice Date: 08/15/21  
PO Number: B0000182  
Check Number: E0086102  
Check Amount: \$ 397.76  
Check Date: 08/25/2021  
Department ID: 16815  
Reviewer Name:  
Voucher Number: V0694287  
Redaction Type: None  
Document Type: AP Invoice-3 Way/Pre-Approved

Document Below



Internet • Phone • Enterprise

Contact Information:  
Customer Service & Billing: 1-888-969-4249

Customer Service Hours:  
Technical Support (24 hours a day)  
Billing Support (Mon-Fri 7:00am to 6:00pm CST)

## Electronic Presentation Only

Account Name ..... COLLEGE OF DUPAGE  
Account Number ..... 011559363  
Statement Code ..... 001  
Customer Phone ..... (630) 942-4033  
Billing Date ..... August 15, 2021

## NEWS AND INFORMATION

Effective September 1, 2021, ESPN Classic will no longer be available on WOW! Cable.

Effective on or after September 1, 2021, ACC Network will launch on WOW! Cable. For more information please visit [wowway.com/experience/notices](http://wowway.com/experience/notices).



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## ACCOUNT SNAPSHOT

Last Bill ..... \$397.76  
Payment 7/26/21 ..... -\$264.77  
Payment 7/26/21 ..... -\$132.99  
New Charges Summary - See Below ..... \$397.76  
Total Amount Due ..... \$397.76  
Payment Due Date ..... 09/02/21

## NEW CHARGES SUMMARY

WOW! Service Charges ..... \$383.09  
Taxes, Surcharges & Fees ..... \$14.67  
Total New Charges ..... \$397.76

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

**AP VERIFIED**  
**08/18/21 - ISABEL BARRIOS**

8/18/21

Blanket PO: B0000182

Ok to Pay: \$397.76



PO BOX 4350  
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.  
To pay online, visit [wowforbusiness.com](http://wowforbusiness.com).

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business**.

Account Name ..... COLLEGE OF DUPAGE  
Account Number ..... 011559363  
Customer Phone ..... (630) 942-4033  
Billing Date ..... August 15, 2021

Total Amount Due ..... \$397.76  
Payment Due Date ..... 09/02/21

AMOUNT ENCLOSED..... \$

120426 2

000002 COLLEGE OF DUPAGE  
# CHC  
425 FAWELL BLVD  
GLEN ELLYN IL 60137-6599

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00128001001011559363800039776



Account Name ..... COLLEGE OF DUPAGE  
 Account Number ..... 011559363  
 Statement Code ..... 001  
 Customer Phone ..... (630) 942-4033  
 Billing Date ..... August 15, 2021

08/14 Cable Franchise Fee .....\$12.27  
 08/14 FCC Reg Fee .....\$0.07  
 08/14 PEG Access Fee .....\$2.33

Total Taxes, Surcharges & Fees .....\$14.67

## WOW! SERVICE CHARGES

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 CIK  
 GLEN ELLYN, IL 60137-6708

08/14-09/13 3 Bus Basic Cable .....\$157.20  
 08/14-09/13 2 Bus Digital Service .....\$25.00  
 08/14-09/13 2 Bus HDTV Service .....\$0.00  
 08/14-09/13 2 Bus HDTV Pak .....\$10.00  
 08/14-09/13 Broadcast TV Fee .....\$19.90

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

08/14-09/13 Sports Surcharge .....\$10.00  
*Offsets some of the costs WOW! must pay to sports programming networks.*

08/14-09/13 2 Bus HD DVR Receiver .....\$26.00  
 SABXRTLZD  
 SABRMLTFB

08/14-09/13 Bus Digital Adapter .....\$0.00  
 SU0AA0725799

08/14-09/13 Bus Digital Adapter .....\$2.00  
 SU0AA0725799

08/14-09/13 Performance High Speed  
 Internet 300/20 .....\$100.00

08/14-09/13 Additional Bus 5 Static IPs .....\$21.99

08/14-09/13 Bus Cable Modem .....\$11.00  
 2C99245CEFD8

Total WOW! Service Charges .....\$383.09

## TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 CIK  
 GLEN ELLYN, IL 60137-6708

## Sign up for automatic payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier. With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to WOW! Account Manager at [wowforbusiness.com](http://wowforbusiness.com) and select "My Account".

### Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com).

For Closed Captioning written complaints: Gary Nilsen, Vice President, 4350 Weaver Pkwy., Warrenville, IL 60555 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com). All other inquiries will go unanswered.

If you are subject to a term agreement, your monthly recurring charge for Internet and phone services will not change during the initial term. Video service prices are subject to change at any time with prior written notice to you. Other charges, including Broadcast TV Fee, Sports Surcharge and equipment rental, are subject to change anytime. If we have agreed to a promotion period or term agreement, service rates and discounts are subject to change after the period or term (e.g., 12 months) as reflected on this billing statement. You can terminate a term agreement at any time, but you may in some situations be required to pay a termination fee.

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From: Barrios, Isabel <barriosi142@cod.edu>  
Sent: Wed Aug 18 10:31:10 CDT 2021  
To: invoicing@cod.edu  
CC:  
Subject: FW: WOW Invoice - Multimedia Services 8/18/21  
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**From:** Hiar, Jennifer <hiarj@cod.edu>  
**Sent:** Wednesday, August 18, 2021 10:25 AM  
**To:** Accounts Payable <acctpay@cod.edu>  
**Cc:** Barrios, Isabel <barriosi142@cod.edu>  
**Subject:** WOW Invoice - Multimedia Services 8/18/21

Hi,

Please see the attached invoice for WOW cable.

Thank you.

**Jen Hiar**  
Administrative Assistant

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**College of DuPage**  
Multimedia Services – CHC2023  
425 Fawell Blvd.  
Glen Ellyn, IL 60137

[hiarj@cod.edu](mailto:hiarj@cod.edu)  
630-942-3299 Office  
331-481-1266 Cell

[attachment: MMS\_statement-2021-08-15.pdf]