

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1222152
Vendor Name: WideOpenWest IL, LLC(WOW)
Invoice Number: 019086941-JULY21
Invoice Date: 08/04/21
PO Number: B0000365
Check Number: E0085990
Check Amount: \$ 552.19
Check Date: 08/17/2021
Department ID: 18004
Reviewer Name: Paula Burns
Voucher Number: V0694100
Redaction Type: None
Document Type: AP Invoice

Document Below



Internet • Phone • Enterprise

Contact Information:
Customer Service & Billing: 1-888-969-4249

Customer Service Hours:
Technical Support (24 hours a day)
Billing Support (Mon-Fri 7:00am to 6:00pm CST)

Account Name INN AT WATER'S EDGE
Account Number 019086941
Statement Code 001
Customer Phone (630) 942-6888
Billing Date August 4, 2021

NEWS AND INFORMATION

**INVOICE REVIEWED
OKAY TO PAY
PAULA BURNS 08/16/21**

BD #
000365

**APPROVED
08/16/21 - KRISTINE FAY**

ACCOUNT SNAPSHOT

Last Bill \$270.35
New Charge Summary - See Below \$281.84
Total Amount Due \$552.19
Payment Due Date Upon Receipt

NEW CHARGES SUMMARY

WOW! Service Charges \$258.09
Other Charges & Credits \$10.00
Taxes, Surcharges & Fees \$13.75
Total New Charges **\$281.84**

Our records indicate that your account is past due.
Failure to pay may result in collection fees and
disconnection of services. If payment has been made,
please accept our thanks.

PLEASE NOTE: Payments that are not received by the
due date are subject to a \$10.00 Late Fee.



PO BOX 4350
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.
To pay online, visit wowforbusiness.com.

Please detach and enclose this coupon
with your payment.

Do not send cash. Make checks payable
to **WOW! Business**.

Account Name INN AT WATER'S EDGE
Account Number 019086941
Customer Phone (630) 942-6888
Billing Date August 4, 2021

Total Amount Due \$552.19

Payment Due Date Upon Receipt

AMOUNT ENCLOSED..... \$

666 1 MB 0.447
*****AUTO**MIXED AADC 601 120125 702 4



900000
INN AT WATER'S EDGE
JAMIE FREDERICKS
425 FAWELL BLVD
GLEN ELLYN IL 60137-6708

WOW! BUSINESS
PO BOX 4350
CAROL STREAM, IL 60197-4350



00128001001019086941600055219



Internet • Phone • Enterprise

Page 2 of 2

Account Name INN AT WATER'S EDGE
Account Number 019086941
Statement Code 001
Customer Phone (630) 942-6888
Billing Date August 4, 2021

08/03 Cable Franchise Fee\$10.79
08/03 PEG Access Fee\$2.05

Total Taxes, Surcharges & Fees\$13.75

WOW! SERVICE CHARGES

INN AT WATER'S EDGE
425 FAWELL BLVD
GLEN ELLYN, IL 60137

08/03-09/02 Bus Basic Cable\$157.20
08/03-09/02 Broadcast TV Fee\$19.90

The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.

08/03-09/02 Sports Surcharge\$10.00

Offsets some of the costs WOW! must pay to sports programming networks.

08/03-09/02 Performance High Speed
Internet 60/10\$59.99

08/03-09/02 Bus Cable Modem\$11.00

Total WOW! Service Charges\$258.09

OTHER CHARGES & CREDITS

INN AT WATER'S EDGE
425 FAWELL BLVD
GLEN ELLYN, IL 60137

08/04 Late Fee\$10.00

Total Other Charges & Credits\$10.00

TAXES, SURCHARGES & FEES

INN AT WATER'S EDGE
425 FAWELL BLVD
GLEN ELLYN, IL 60137

08/03 FCC Reg Fee\$0.07
08/03 Sales Tax\$0.84

APPROVED
08/16/21 - KRISTINE

Sign up for automatic payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier. With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to WOW! Account Manager at wowforbusiness.com and select "My Account".

Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email wow_techsupport@wowinc.com.

For Closed Captioning written complaints: Gary Nilsen, Vice President, 4350 Weaver Pkwy., Warrenville, IL 60555 or email wow_techsupport@wowinc.com.
All other inquiries will go unanswered.

If you are subject to a term agreement, your monthly recurring charge for Internet and phone services will not change during the initial term. Video service prices are subject to change at any time with prior written notice to you. Other charges, including Broadcast TV Fee, Sports Surcharge and equipment rental, are subject to change anytime. If we have agreed to a promotion period or term agreement, service rates and discounts are subject to change after the period or term (e.g., 12 months), as reflected on this billing statement. You can terminate a term agreement at any time, but you may in some situations be required to pay a termination fee.

From: Fredericks, Jamie <fredericksj@cod.edu>
Sent: Mon Aug 16 10:25:43 CDT 2021
To: invoicing@cod.edu
CC:
Subject: Attached Image

[attachment: 0078_001.pdf]

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1222152
Vendor Name: WideOpenWest IL, LLC(WOW)
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Account Name INN AT WATER'S EDGE
Account Number 019086941
Statement Code 001
Customer Phone (630) 942-6888
Billing Date July 4, 2021

NEWS AND INFORMATION

Effective July 31, 2021, Fusion will no longer be available on WOW! Cable.

ACCOUNT SNAPSHOT

Last Bill \$552.19
Payment 6/4/21 -\$270.35
Payment 7/1/21 -\$281.84
New Charges Summary - See Below \$270.35
Total Amount Due \$270.35
Payment Due Date 07/22/21

NEW CHARGES SUMMARY

WOW! Service Charges \$258.09
Taxes, Surcharges & Fees \$12.26
Total New Charges \$270.35

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

**INVOICE REVIEWED
OKAY TO PAY
PAULA BURNS 08/16/21**

BO #
000365

**APPROVED
08/16/21 - KRISTINE FAY**



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Total Amount Due \$270.35
Payment Due Date 07/22/21

AMOUNT ENCLOSED..... \$

619 1 MB 0.447
*****AUTO**MIXED AADC 601 119304 811 4



INN AT WATER'S EDGE
JAMIE FREDERICKS
425 FAWELL BLVD
GLEN ELLYN IL 60137-6708

WOW! BUSINESS
PO BOX 4350
CAROL STREAM, IL 60197-4350



00128001001019086941650027035



Internet • Phone • Enterprise

Page 2 of 2

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WOW! SERVICE CHARGES

INN AT WATER'S EDGE
425 FAWELL BLVD
GLEN ELLYN, IL 60137

07/03-08/02 Bus Basic Cable\$157.20
07/03-08/02 Broadcast TV Fee\$19.90

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07/03-08/02 Performance High Speed
Internet 60/10\$59.99

07/03-08/02 Bus Cable Modem\$11.00

Total WOW! Service Charges\$258.09

TAXES, SURCHARGES & FEES

INN AT WATER'S EDGE
425 FAWELL BLVD
GLEN ELLYN, IL 60137

07/03 Cable Franchise Fee\$10.24
07/03 FCC Reg Fee\$0.07
07/03 PEG Access Fee\$1.95

Total Taxes, Surcharges & Fees\$12.26

APPROVED
08/16/21 - KRISTINE F

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Sent: Mon Aug 16 10:25:09 CDT 2021
To: invoicing@cod.edu
CC:
Subject: Attached Image

[attachment: 0077_001.pdf]