

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1222152
Vendor Name: WideOpenWest IL, LLC(WOW)
Invoice Number: 011559363-JUNE 21
Invoice Date: 07/15/21
PO Number: B0370138
Check Number: E0085736
Check Amount: \$ 397.76
Check Date: 07/21/2021
Department ID: 16815
Reviewer Name:
Voucher Number: V0692076
Redaction Type: None
Document Type: AP Invoice-3 Way/Pre-Approved

Document Below

WOW!**Business**

Internet • Phone • Enterprise

Contact Information:
Customer Service & Billing: 1-888-969-4249

Customer Service Hours:
Technical Support (24 hours a day)
Billing Support (Mon-Fri 7:00am to 6:00pm CST)

Electronic Presentation Only

Account Name COLLEGE OF DUPAGE
Account Number 011559363
Statement Code 001
Customer Phone (630) 942-4033
Billing Date July 15, 2021

NEWS AND INFORMATION

Effective July 31, 2021, Fusion will no longer be available on WOW! Cable.

ACCOUNT SNAPSHOT

Last Bill \$397.76
Payment 6/18/21 -\$397.76
New Charges Summary - See Below \$397.76
Total Amount Due \$397.76
Payment Due Date 08/02/21

NEW CHARGES SUMMARY

WOW! Service Charges \$383.09
Taxes, Surcharges & Fees \$14.67
Total New Charges \$397.76

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

AP VERIFIED
07/15/21 - ISABEL BARRIOS

FY21 Blanket PO: B0370138
FY22 Blanket PO: B0000182
7/15/21
Ok to Pay: \$397.76

James R. Hoes

WOW! Business

PO BOX 4350
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.
To pay online, visit wowforbusiness.com.

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business**.

Account Name COLLEGE OF DUPAGE
Account Number 011559363
Customer Phone (630) 942-4033
Billing Date July 15, 2021

Total Amount Due \$397.76
Payment Due Date 08/02/21

AMOUNT ENCLOSED..... \$

119582 2

000002 COLLEGE OF DUPAGE
CHC
425 FAWELL BLVD
GLEN ELLYN IL 60137-6599

WOW! BUSINESS
PO BOX 4350
CAROL STREAM, IL 60197-4350



00128001001011559363800039776



Internet • Phone • Enterprise

Account Name COLLEGE OF DUPAGE
 Account Number 011559363
 Statement Code 001
 Customer Phone (630) 942-4033
 Billing Date July 15, 2021

Total Other Charges & Credits\$0.00

WOW! SERVICE CHARGES

COLLEGE OF DUPAGE
 425 FAWELL BLVD
 CIK
 GLEN ELLYN, IL 60137-6708

07/14-08/13	3 Bus Basic Cable	\$157.20
07/14-08/13	2 Bus Digital Service	\$25.00
07/14-08/13	2 Bus HDTV Service	\$0.00
07/14-08/13	2 Bus HDTV Pak	\$10.00
07/14-08/13	Broadcast TV Fee	\$19.90

The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.

07/14-08/13	Sports Surcharge	\$10.00
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Offsets some of the costs WOW! must pay to sports programming networks.

07/14-08/13	2 Bus HD DVR Receiver	\$26.00
	SABXRTLZD	
	SABRMLTFB	

07/14-08/13	Bus Digital Adapter	\$0.00
	SU0AA0725799	

07/14-08/13	Bus Digital Adapter	\$2.00
	SU0AA0725799	

07/14-08/13	Performance High Speed	
	Internet 300/20	\$100.00

07/14-08/13	Additional Bus 5 Static IPs	\$21.99
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07/14-08/13	Bus Cable Modem	\$11.00
	2C99245CEFD8	

Total WOW! Service Charges\$383.09

TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE
 425 FAWELL BLVD
 CIK
 GLEN ELLYN, IL 60137-6708

07/14	Cable Franchise Fee	\$12.27
07/14	FCC Reg Fee	\$0.07
07/14	PEG Access Fee	\$2.33

Total Taxes, Surcharges & Fees\$14.67

OTHER CHARGES & CREDITS

COLLEGE OF DUPAGE
 425 FAWELL BLVD
 CIK
 GLEN ELLYN, IL 60137-6708

Sign up for automatic payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier. With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to WOW! Account Manager at wowforbusiness.com and select "My Account".

Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email wow_techsupport@wowinc.com.

For Closed Captioning written complaints: Gary Nilsen, Vice President, 4350 Weaver Pkwy., Warrenville, IL 60555 or email wow_techsupport@wowinc.com. All other inquiries will go unanswered.

If you are subject to a term agreement, your monthly recurring charge for Internet and phone services will not change during the initial term. Video service prices are subject to change at any time with prior written notice to you. Other charges, including Broadcast TV Fee, Sports Surcharge and equipment rental, are subject to change anytime. If we have agreed to a promotion period or term agreement, service rates and discounts are subject to change after the period or term (e.g., 12 months) as reflected on this billing statement. You can terminate a term agreement at any time, but you may in some situations be required to pay a termination fee.

From: Barrios, Isabel <barriosi142@cod.edu>
Sent: Thu Jul 15 08:46:20 CDT 2021
To: invoicing@cod.edu
CC:
Subject: FW: WOW Invoice - Multimedia Services 7/15/21

From: Hiar, Jennifer <hiarj@cod.edu>
Sent: Thursday, July 15, 2021 8:34 AM
To: Accounts Payable <acctpay@cod.edu>
Cc: Barrios, Isabel <barriosi142@cod.edu>
Subject: WOW Invoice - Multimedia Services 7/15/21

Hi,

Please see the attached invoice for WOW cable. Since this invoice is for services from June 2021, I included on the invoice – the FY21 BO# and our new FY22 BO#

I didn't know if you were able to use FY21 funds, but included that BO just in case you are able to do so.

Thank you.

Jen Hiar
Administrative Assistant

College of DuPage
Multimedia Services – CHC2023
425 Fawell Blvd.
Glen Ellyn, IL 60137

hiarj@cod.edu
630-942-3299 Office
331-481-1266 Cell

[attachment: MMS_statement-2021-07-15.pdf]