

Information:

Drawer: Accounts Payable - Invoices

Vendor Number: 1082247

Vendor Name: American Society for Training

Invoice Number: 9005718919

Invoice Date: 12/15/20

PO Number:

Check Number: E0084226

Check Amount: \$ 259.00

Check Date: 04/21/2021

Department ID: 00393

Reviewer Name: None

Voucher Number: V0672548

Redaction Type: None

Document Type: AP Invoice

Document Below



Association for  
Talent Development

1640 King Street, Alexandria, VA, 22314, USA

Phone: 703.683.8100 Fax: 703.299.8723

Tax ID: 39-0852310

## Invoice

**BILL TO:**

10980825  
Judy Coates  
Manager, L&OD  
College of DuPage  
425 Fawell Blvd  
Glen Ellyn, IL 60137

**SHIP TO:**

10980825  
Judy Coates  
Manager, L&OD  
College of DuPage  
425 Fawell Blvd  
Glen Ellyn, IL 60137

**APPROVED 04/15/21**  
**JUDY COATES**

Order Date: 12/15/2020  
Order #: 9005718919

PO #:

Payment Terms: Due Upon Receipt

Description	Order Status	Fulfill Status	Quantity	Unit Price	Discount	Net	Total
ASTD - ATD Membership - Professional 01-May-2021 to 30-Apr-2022	Proforma	Active	1	\$259.00	\$0.00	\$259.00	\$259.00
Subtotal:							\$259.00
Adjustment:							\$0.00
Tax:							\$0.00
Shipping:							\$0.00
Total:							\$259.00
Paid To Date							\$0.00
Balance Due:							\$259.00

**IMPORTANT: PLEASE NOTE NEW PAYMENT INSTRUCTIONS BELOW EFFECTIVE JULY 13, 2020**

### PAYMENT OPTIONS

**Credit Card****ACH Remittance****Wire Transfer****Payment by Check****Other**

**PAY NOW**

Association for Talent  
Development

HSBC Bank USA  
452 Fifth Avenue  
New York, NY 10018

Bank Routing ACH:  
022000020  
Bank Account Number:  
189022167

Association for Talent  
Development

HSBC Bank USA  
452 Fifth Avenue  
New York, NY 10018

Bank Routing Wire:  
021001088  
Bank Account Number:  
189022167  
Swift Code INTL:  
MRMDUS33

**Check payable to:**  
Association for Talent  
Development

**Mail to:**  
Association for Talent  
Development  
PO Box 200212  
Pittsburgh, PA  
15251-0212

Please include the invoice/  
order number in the memo  
section

**Purchase Order:**  
Please contact Customer  
Care for more information.  
**Email:** [customercare@td.org](mailto:customercare@td.org)  
**Phone:**  
1.800.628.2783 (U.S) or  
1.703.683.8100 (International)  
Available from 8am to 6pm  
EST (Mon-Fri)  
**Fax:** 1.703.299.8723

-----  
From: McGowan, Pamela <mcgowanp295@cod.edu>  
Sent: Thu Apr 15 12:23:41 CDT 2021  
To: invoicing@cod.edu  
CC:  
Subject: ATD Invoice 90005718919 (Vendor 1082247) \$259.00 (rate extension granted)  
-----

Please review the attached invoice documents for processing.

Invoice Summary		Notes
Vendor Number	1082247	1082247 is the correct vendor number. Number recently updated due to vendor address change. Previous vendor number deactivated 4/15/21.
Vendor Name	American Society for Talent Development Association for Talent Development (ATD)	Professional Membership for EDC, in the name of Judy Coates
Invoice Number	90005718919	ATD Customer <b>10980825</b> , under the name <b>Judy Coates</b>
PO/BO Number	N/A Under \$500	It is my understanding that invoices under \$500.00 can be directly submitted in this manner. If this is not the case, please let me know.  01-10-00393-5406002
Invoice Amount	\$259.00	Per Fredericka Jackson of ATD, they are honoring the reduced early-bird rate of \$259.00 that should have expired March 31 <sup>st</sup> . Email documentation attached.  W-9 also attached, if helpful.

Please contact me with your questions, concerns, and/or requests for additional support documentation.

I am working from home exclusively and will not receive calls or messages on my extension. Please feel free to contact me at this number instead: 630-728-3942.

Thanks for your help!

**Pamela McGowan**  
**Employee Development Specialist**  
*Employee Development Center*

**College of DuPage**  
(630) 942-2637 | [mcgowanp295@cod.edu](mailto:mcgowanp295@cod.edu)  
425 Fawell Blvd | SRC 1107 | Glen Ellyn, IL 60137  
EDC Email: [EDC@cod.edu](mailto:EDC@cod.edu)  
EDC phone: (630) 942-3805

**From:** Zerrudo, Maria <zerrudom@cod.edu>  
**Sent:** Wednesday, April 14, 2021 4:45 PM  
**To:** McGowan, Pamela <mcgowanp295@cod.edu>  
**Subject:** RE: Procedural Questions

Hi Pam,

Didn't forget. Sorry again for the delayed response.

Regarding voucher entry, please ignore. I meant, you can submit an invoice to [invoicing@cod.edu](mailto:invoicing@cod.edu) without a PO no. if the invoice is less than \$500.00.

Thanks

**Marivic Zerrudo**  
Accounts Payable Team Leader  
**College of DuPage**  
425 Fawell Blvd | SRC 2132 | Glen Ellyn, IL 60137-6599  
phone 630-942-2601 | [zerrudom@cod.edu](mailto:zerrudom@cod.edu)

[attachment: ATD (Revised Vendor number 1082247)) Invoice FY21 \$259.00 (ATD Account 10980825) Pre-approved 03.09.21 (002).pdf]

[attachment: 2021 Form W9.pdf]

[attachment: FW\_ [External] Your ATD Customer Care Inquiry has been solved (Early-Bird Rate Honored).pdf]

**Expense:** Association for Talent Development Membership (ATD)  
May 1, 2021 through April 30, 2022

**Date:** 02/24/21

**Vendor:** Association for Talent Development (ATD)  
1547111  
Invoice/Order: 9005718919

**Cost:** \$259.00

**Account:** 01-10-00393-5406002  
Employee Development Ctr-EDC: Dues

**Explanation**

Annual fee to renew *departmental* ATD membership for Employee Development Center staff. Individual membership is more cost effective under the name of Judy Coates.

**TOTAL** **\$259.00\***

\*Payment must be received at ATD no later than 3/26/21 to avoid a \$20 price increase

**Judy Coates**  
Digitally signed by Judy Coates  
Date: 2021.02.24 16:09:48 -06'00'  
**Judy Coates**

**Maritza Ruano**  
Digitally signed by Maritza Ruano  
Date: 2021.03.09 16:20:31 -06'00'  
**Maritza Ruano**

# Request for Taxpayer Identification Number and Certification

Give Form to the  
requester. Do not  
send to the IRS.

► Go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9) for instructions and the latest information.

Print or type.  
See Specific Instructions on page 3.

<b>1</b> Name (as shown on your income tax return). Name is required on this line; do not leave this line blank. <b>American Society for Training and Development, Inc.</b>	
<b>2</b> Business name/disregarded entity name, if different from above <b>Association for Talent Development</b>	
<b>3</b> Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only <b>one</b> of the following seven boxes. <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 45%;"> <input type="checkbox"/> Individual/sole proprietor or single-member LLC   <input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ► _____  <b>Note:</b> Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is <b>not</b> disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.   <input type="checkbox"/> Other (see instructions) ► _____         </div> <div style="width: 45%;"> <input checked="" type="checkbox"/> C Corporation    <input type="checkbox"/> S Corporation    <input type="checkbox"/> Partnership    <input type="checkbox"/> Trust/estate         </div> </div>	<b>4</b> Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):  Exempt payee code (if any) _____  Exemption from FATCA reporting code (if any) _____  <small>(Applies to accounts maintained outside the U.S.)</small>
<b>5</b> Address (number, street, and apt. or suite no.) See instructions. <b>1640 King Street</b>	Requester's name and address (optional)
<b>6</b> City, state, and ZIP code <b>Alexandria, VA 22314</b>	
<b>7</b> List account number(s) here (optional)	

## Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

**Note:** If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

<b>Social security number</b>									
	-		-						
<b>or</b>									
<b>Employer identification number</b>									
3	9	-	0	8	5	2	3	1	0

## Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

<b>Sign Here</b>	Signature of U.S. person ► <i>JM Richards</i>	Date ► <i>2/10/2021</i>
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## General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9).

## Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.

**From:** Coates, Judith  
**To:** McGowan, Pamela  
**Subject:** FW: [External] Your ATD Customer Care Inquiry has been solved  
**Date:** Friday, April 9, 2021 7:04:05 AM

---

Early bird rate is honored. Judy

**Judy Coates**

**Manager, Learning and Organizational Development**

*Employee Development Center*

*(formerly Teaching and Learning Center - TLC)*

**College of DuPage**

(630) 942-3359 | [coatesj73@cod.edu](mailto:coatesj73@cod.edu)

425 Fawell Blvd | SRC 1107 | Glen Ellyn, IL 60137

**From:** Fredricka Jackson (ATD Customer Care) <customercare@td.org>

**Sent:** Friday, April 9, 2021 12:37 AM

**To:** Coates, Judith <coatesj73@cod.edu>

**Subject:** [External] Your ATD Customer Care Inquiry has been solved

CAUTION: This email originated from outside of COD's system. Do not click links, open attachments, or respond with sensitive information unless you recognize the sender and know the content is safe.

## - Please type your reply above this line - ##



**The following message is regarding Inquiry# 260432.**

Dear Judy,

We're pleased to let you know that a solution has been suggested for this issue.

Please review the solution below and let us know if we may be of any further assistance regarding this issue.

**Details:**



**Fredricka Jackson (ATD)**

Apr 9, 2021, 1:37 AM EDT

Hello Judy,

Thank you for contacting ATD Customer Care.

Yes we can honor it.

If you have any questions, please contact ATD Customer Care Monday through Friday, 8 a.m. to 6 p.m. ET, at 800.628.2783 or 703.683.8100, or reply to this email.

Sincerely ,  
Fredricka  
ATD

---

**Inquiry Original Details:**

**Date Created:**

Apr 8, 3:16 PM EDT

**Subject:**

FW: [External] Your ATD Customer Care Inquiry has been solved

**Issue description:**



**Judy Coates**

Apr 8, 2021, 3:16 PM EDT

This is a follow-up to your previous request [#254313](#) "FW: [External] Important In..."

Hello – quick question about my membership dues. Even though we requested this in February, we haven't been able to get it through our system. Can you still

honor the price of \$259? Please advise in writing if we can proceed.

Thank you. Judy

Judy Coates  
Manager, Learning and Organizational Development  
Employee Development Center  
(formerly Teaching and Learning Center – TLC)

College of DuPage  
(630) 942-3359 | [coatesj73@cod.edu](mailto:coatesj73@cod.edu)  
425 Fawell Blvd | SRC 1107 | Glen Ellyn, IL 60137

From: Fredricka Jackson (ATD Customer Care) <[customercare@td.org](mailto:customercare@td.org)>  
Sent: Wednesday, February 24, 2021 1:12 PM  
To: Coates, Judith <[coatesj73@cod.edu](mailto:coatesj73@cod.edu)>  
Subject: [External] Your ATD Customer Care Inquiry has been solved

CAUTION: This email originated from outside of COD's system. Do not click links, open attachments, or respond with sensitive information unless you recognize the sender and know the content is safe.

##- Please type your reply above this line -##

The following message is regarding Inquiry# 254313.

Dear Judy,

We're pleased to let you know that a solution has been suggested for this issue.

Please review the solution below and let us know if we may be of any further assistance regarding this issue.

Details:



Fredricka Jackson (ATD)

Feb 24, 2021, 2:11 PM EST

Hello Judy,

Thank you for contacting ATD Customer Care. I have generated your invoice for ATD Membership – Professional 01–May–2021 to 30–Apr–2022. Please open the PDF link at the bottom of this email to view it, and let me know if any correction(s) need to be made.

If you have any questions, please contact ATD Customer Care Monday through Friday, 8 a.m. to 6 p.m. ET, at 800.628.2783 or 703.683.8100, or reply to this email.

Sincerely,  
Fredricka  
ATD

Attachment(s)  
[Judy Coates Invoices.pdf](#)

Inquiry Original Details:

Date

Feb 23, 11:35 AM EST



Created:  
Subject:  
  
Issue  
description:

FW: [External] Important Info about Your ATD  
Membership



#### Renewal

Feb 23, 2021, 11:35 AM EST

Please see below

From: Coates, Judith  
<[coatesj73@cod.edu](mailto:coatesj73@cod.edu)>  
Sent: Monday, February 22, 2021  
5:58 PM  
To: Renewal <[renewal@td.org](mailto:renewal@td.org)>  
Subject: RE: [External] Important  
Info about Your ATD Membership

CAUTION: This email originated from  
outside of the organization. Do not click  
links or open attachments unless you  
recognize the sender and know the  
content is safe.

Hello- can you please send me an  
invoice that we can put through as  
a PO? We would be happy to put it  
through before the price increase.  
Thank you, Judy

Judy Coates  
Manager, Learning and  
Organizational Development  
*Employee Development Center*  
*(formerly Teaching and Learning*  
*Center - TLC)*

College of DuPage  
(630) 942-3359 | [coatesj73@cod.edu](mailto:coatesj73@cod.edu)  
425 Fawell Blvd | SRC 1107 | Glen  
Ellyn, IL 60137

From: [renewal@td.org](mailto:renewal@td.org)  
<[renewal@td.org](mailto:renewal@td.org)>  
Sent: Monday, February 22, 2021  
4:09 PM  
To: Coates, Judith  
<[coatesj73@cod.edu](mailto:coatesj73@cod.edu)>  
Subject: [External] Important Info  
about Your ATD Membership

CAUTION: This email originated from  
outside of COD's system. Do not click  
links, open attachments, or respond  
with sensitive information unless you  
recognize the sender and know the  
content is safe.

Hi Judy,

I just tried to call you about your ATD  
membership -- sorry we didn't connect!  
As a reminder, powerful changes are  
coming in March to the ATD website and  
membership, and there are two actions  
you need to take before the changes take  
place.

- Please be sure you claim your I

ebook through your [member center](#) by February 28 so you can continue accessing it after the upcoming [member benefit changes taking effect in March](#). You are gaining open access to the most essential resources, including unlimited access to *TD at Work* guides (so you don't have to pick and choose). We are also making enhancements to our website that will enable you to have easier access to the resources you need when you need them.

- There will be a price increase on April 1, which will only impact your account when you are next due to renew. You can renew your membership now at the current rate for up to three years if you renew by March 31.

We're continually updating our benefits to reflect tools our members need during these turbulent times. For additional information, please visit us at <https://learnmore.td.org/membership-changes>.

Be well!  
Brenda Coleman  
[renewal@td.org](mailto:renewal@td.org)  
Tel.: 516.608.0130

Ticket  
comment  
history:



Fredricka Jackson (ATD)

Feb 24, 2021, 2:11 PM EST

Hello Judy,

Thank you for contacting ATD Customer Care. I have generated your invoice for ATD Membership – Professional 01–May–2021 to 30–Apr–2022. Please open the PDF link at the bottom of this email to view it, and let me know if any correction(s) need to be made.

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Sincerely ,  
Fredricka  
ATD

Attachment(s)  
[Judy Coates Invoices.pdf](#)

Renewal



Feb 23, 2021, 11:35 AM EST

Please see below

From: Coates, Judith <[coatesj73@cod.edu](mailto:coatesj73@cod.edu)>  
Sent: Monday, February 22, 2021 5:58 PM  
To: Renewal <[renewal@td.org](mailto:renewal@td.org)>  
Subject: RE: [External] Important Info about Your ATD Membership

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Hello- can you please send me an invoice that we can put through as a PO? We would be happy to put it through before the price increase. Thank you, Judy

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*Employee Development Center*  
*(formerly Teaching and Learning Center - TLC)*

College of DuPage  
(630) 942-3359 | [coatesj73@cod.edu](mailto:coatesj73@cod.edu)  
425 Fawell Blvd | SRC 1107 | Glen Ellyn, IL 60137

From: [renewal@td.org](mailto:renewal@td.org) <[renewal@td.org](mailto:renewal@td.org)>  
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Hi Judy,

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- Please be sure you claim your 1 ebook through your [member center](#) by February 28 so you can continue accessing it after the upcoming [member benefit changes taking effect in March](#). You are gaining open access to the most essential resources, including unlimited access to *TD at Work* guides (so you don't have to pick and choose). We are also making enhancements to our website that will enable you to have easier access to the resources you need when you need them.
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Be well!  
Brenda Coleman  
[renewal@td.org](mailto:renewal@td.org)  
Tel.: 516.608.0130

Association for Talent Development  
1640 King Street | Alexandria, VA 22314 / USA  
Phone: +1.703.683.8100 | Fax: 703.299.8723 | Email: [customercare@td.org](mailto:customercare@td.org)  
Copyright © 2018 ATD. All rights reserved.

**Ticket comment history:**



**Fredricka Jackson (ATD)**

Apr 9, 2021, 1:37 AM EDT

Hello Judy,

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Yes we can honor it.

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Fredricka  
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Attachment(s)  
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Inquiry Original Details:

**Date Created:** Feb 23, 11:35 AM EST  
**Subject:** FW: [External] Important Info about Your ATD Membership  
**Issue description:**



Renewal

Feb 23, 2021, 11:35 AM EST

Please see below

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- Please be sure you claim your I ebook through your [member center](#) by February 28 so you can continue accessing it after the upcoming [member benefit changes taking effect in March](#). You are gaining open access to the most essential resources, including unlimited access to *TD at Work* guides (so you don't have to pick and choose). We are also making enhancements to our website that will enable you to have easier access to the resources you need when you need them.
- There will be a price increase on April 1, which will only impact your account when you are next due to renew. You can renew your membership now at the current rate for up to three years if you renew by March 31.

We're continually updating our benefits to reflect tools our members need during these turbulent times. For additional information, please visit us at

<https://learnmore.td.org/membership-changes>.

Be well!

Brenda Coleman

[renewal@td.org](mailto:renewal@td.org)

Tel.: 516.608.0130

Ticket  
comment  
history:



Fredricka Jackson (ATD)

Feb 24, 2021, 2:11 PM EST

Hello Judy,

Thank you for contacting ATD Customer Care. I have generated your invoice for ATD Membership – Professional 01–May–2021 to 30–Apr–2022. Please open the PDF link at the bottom of this email to view it, and let me know if any correction(s) need to be made.

If you have any questions, please contact ATD Customer Care Monday through Friday, 8 a.m. to 6 p.m. ET, at 800.628.2783 or 703.683.8100, or reply to this email.

Sincerely ,

Fredricka

ATD

Attachment(s)

[Judy Coates Invoices.pdf](#)



Renewal

Feb 23, 2021, 11:35 AM EST

Please see below

From: Coates, Judith <[coatesj73@cod.edu](mailto:coatesj73@cod.edu)>

Sent: Monday, February 22, 2021 5:58 PM

To: Renewal <[renewal@td.org](mailto:renewal@td.org)>

Subject: RE: [External] Important Info about Your ATD Membership

**CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Hello– can you please send me an invoice that we can put through as a PO? We would be happy to put it through before the price increase. Thank you, Judy

Judy Coates

Manager, Learning and Organizational Development

*Employee Development Center*

*(formerly Teaching and Learning Center – TLC)*

College of DuPage

(630) 942–3359 | [coatesj73@cod.edu](mailto:coatesj73@cod.edu)

425 Fawell Blvd | SRC 1107 | Glen Ellyn, IL 60137

From: [renewal@td.org](mailto:renewal@td.org) <[renewal@td.org](mailto:renewal@td.org)>  
Sent: Monday, February 22, 2021 4:09 PM  
To: Coates, Judith <[coatesj73@cod.edu](mailto:coatesj73@cod.edu)>  
Subject: [External] Important Info about Your ATD Membership

CAUTION: This email originated from outside of COD's system. Do not click links, open attachments, or respond with sensitive information unless you recognize the sender and know the content is safe.

Hi Judy,

I just tried to call you about your ATD membership -- sorry we didn't connect! As a reminder, powerful changes are coming in March to the ATD website and membership, and there are two actions you need to take before the changes take place.

- Please be sure you claim your 1 ebook through your [member center](#) by February 28 so you can continue accessing it after the upcoming [member benefit changes taking effect in March](#). You are gaining open access to the most essential resources, including unlimited access to *TD at Work* guides (so you don't have to pick and choose). We are also making enhancements to our website that will enable you to have easier access to the resources you need when you need them.
- There will be a price increase on April 1, which will only impact your account when you are next due to renew. You can renew your membership now at the current rate for up to three years if you renew by March 31.

We're continually updating our benefits to reflect tools our members need during these turbulent times. For additional information, please visit us at <https://learnmore.td.org/membership-changes>.

Be well!  
Brenda Coleman  
[renewal@td.org](mailto:renewal@td.org)  
Tel.: 516.608.0130

Association for Talent Development  
1640 King Street | Alexandria, VA 22314 | USA  
Phone: +1.703.683.8100 | Fax: 703.299.8723 | Email: [customercare@td.org](mailto:customercare@td.org)

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