

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1387848
Vendor Name: Advanced Stores Company, Incor
Invoice Number: 428009757
Invoice Date: 09/15/20
PO Number: B0370247
Check Number: 0275583
Check Amount: \$ 30.54
Check Date: 01/05/2021
Department ID: 00017
Reviewer Name: Monica Miller
Voucher Number: V0657442
Redaction Type: None
Document Type: AP Invoice

Document Below



Store AAPFS 4729 Hargrove Rd Raleigh, NC 27604 Phone: (877) 280-5965
Questions or feedback? Contact the Commercial Customer Support Team
at (877) 280-5965 or email us at service@advanceautoparts.com

REMIT:
Advance Auto Parts
AAP Financial Services
P.O. Box 742063
Atlanta, GA 30374-2063

BILL TO:
College Of Dupage Auto Resale
425 FARWELL BLVD
Glen Ellyn, IL 60137
Phone: (630) 858-2800
Account ID: 1872150890

SHIP TO:
College Of Dupage Auto Resale
425 Fawell Blvd
Glen Ellyn, IL 60137

PO #: ck 272234
Date: 9/15/2020
Register: 0
Store / Unit #:
Internet Order #:

Invoice / Trans: 428009757
Time: 10:53 PM
Delivery: No
Salesperson:
Payment Terms:

Product Line	Part #	Description	SKU	Warranty	Qty	List	Cost	Extended
Adjustment	AU	Adjustment Underpayment	ADJUP		1	30.54	30.54	30.54

*** In store payments on AAP Comm Credit accounts will be applied to oldest invoices by date. ***

SUBTOTAL 30.54
TOTAL INVOICE 30.54

INVOICE REVIEWED
OKAY TO PAY
MONICA MILLER 12/22/20

APPROVED
12/23/20 - KRISTINE FAY

Customer's signature below certifies that the tax free purchase items qualify for resale or other permitted tax or fee exemption. Customer will pay all taxes and government fees on taxable purchases, including interest and penalties if applicable. All cores need to be in the original box and in rebuildable condition to receive full core credit. Invoice required as proof of purchase for all returns.

THANK YOU FOR YOUR BUSINESS!

Received By: _____

1 of 1

Date: _____

From: Zerrudo, Maria <zerrudom@cod.edu>

Sent: Tue Dec 22 14:42:41 CST 2020

To: invoicing@cod.edu

CC:

Subject: FW: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

From: Aranki, Joseph <arankij@cod.edu>

Sent: Tuesday, December 22, 2020 8:41 AM

To: Zerrudo, Maria <zerrudom@cod.edu>

Subject: Re: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Please use BO 370247

Happy Christmas and a Merry New Year!!!

-joe

From: Zerrudo, Maria

Sent: Tuesday, December 22, 2020 8:39 AM

To: Aranki, Joseph

Subject: RE: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Thanks Joe,

What blanket no. should I use for this payment?

Also, Perceptive Content is down and we can't process anything

From: Aranki, Joseph <arankij@cod.edu>

Sent: Tuesday, December 22, 2020 8:38 AM

To: Zerrudo, Maria <zerrudom@cod.edu>

Subject: Re: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Yes....please pay

From: Zerrudo, Maria

Sent: Friday, December 18, 2020 11:55 AM

To: Miller, Monica; Aranki, Joseph

Cc: Sekerka, Joyce

Subject: FW: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Hi,

I am forwarding an invoice from Advance Auto, inv. 428009757 for \$30.54 that we have not processed for payment.

Please advise if you want me to voucher and route for approval.

Please ignore the next one for inv# 8803007261729 for \$ 132.57, this is already paid.

Thank you

Marivic Zerrudo

Accounts Payable Team Leader

College of DuPage

425 Fawell Blvd | SRC 2132 | Glen Ellyn, IL 60137-6599

phone 630-942-2601 | zerrudom@cod.edu

From: Sekerka, Joyce <sekerkaj@cod.edu>

Sent: Friday, December 18, 2020 9:08 AM

To: Zerrudo, Maria <zerrudom@cod.edu>

Subject: Fw: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Hi Marivic,

We had paid these, correct?

Thanks,
Joyce

Joyce Sekerka

Accounts Payable Supervisor

College of DuPage

425 Fawell Blvd.

Glen Ellyn, IL 60137-6599

630-942-2293

Email: sekerkaj@cod.edu



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From: Henry Balthis <henry.balthis@advance-auto.com>

Sent: Friday, December 18, 2020 8:47 AM

To: Sekerka, Joyce

Subject: RE: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]


Joyce –

Apparently, I was working too late last night. My information was slightly off. (unless some maintenance occurred overnight)

Looking at account: CHI.566 College of Dupage Auto Resale, there are 2 invoices which I've attached. One from March and one from September.

Sincerely,

Henry Balthis

Advance Auto Parts  | Financial Services Supervisor – Advance Corporate Credit

x

Advance Corporate Credit Team | 5008 Airport Road, Roanoke, VA 24012 | Direct: 540-561-4116

|FAX: 919-301-4169 | FAX REMITS: 919-301-4301 | Email: henry.balthis@advance-auto.com

eBill – 24/7 online account management and bill pay for your Advance Corporate Credit Account.

Field / Store Teams – Don't forget to review the Dashboard for all your Corporate Credit needs!



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From: Sekerka, Joyce [<mailto:sekerkaj@cod.edu>]

Sent: Friday, December 18, 2020 9:13 AM

To: Henry Balthis <henry.balthis@advance-auto.com>

Subject: Re: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Hi Henry,

I believe that has been taken care of, can you please send me the invoice numbers in question?

Thanks,
Joyce

Joyce Sekerka
Accounts Payable Supervisor
College of DuPage
425 Fawell Blvd.
Glen Ellyn, IL 60137-6599
630-942-2293
Email: sekerkaj@cod.edu



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From: Henry Balthis <henry.balthis@advance-auto.com>
Sent: Thursday, December 17, 2020 8:02:37 PM
To: Sekerka, Joyce
Subject: RE: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Good evening Joyce –

My apologies...again...I've been in and out unexpectedly. Looking over your account I see 3 invoices from March still open. How can I help out with your account?

Sincerely,

Henry Balthis

Advance Auto Parts  | Financial Services Supervisor – Advance Corporate Credit

x

Advance Corporate Credit Team | 5008 Airport Road, Roanoke, VA 24012 | Direct: 540-561-4116
|FAX: 919-301-4169 | FAX REMITS: 919-301-4301 | Email: henry.balthis@advance-auto.com

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From: Sekerka, Joyce [mailto:sekerkaj@cod.edu]

Sent: Friday, December 4, 2020 11:52 AM

To: Henry Balthis <henry.balthis@advance-auto.com>

Subject: Re: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Thank you Henry, look forward to hearing back from you and resolving the continued problems we are experiencing.

Thanks,
Joyce

Joyce Sekerka
Accounts Payable Supervisor
College of DuPage
425 Fawell Blvd.
Glen Ellyn, IL 60137-6599
630-942-2293
Email: sekerkaj@cod.edu



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From: Henry Balthis <henry.balthis@advance-auto.com>

Sent: Friday, December 4, 2020 10:41:27 AM

To: Sekerka, Joyce; Credit Dept

Cc: Zerrudo, Maria; Refakes, Eugene; Aranki, Joseph; Miller, Monica

Subject: RE: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Hello Joyce –

My apologies. I have been out of the office for a few days.

I am reviewing the situation to assist.

Sincerely,

Henry Balthis

Advance Auto Parts  | Financial Services Supervisor – Advance Corporate Credit

x

Advance Corporate Credit Team | 5008 Airport Road, Roanoke, VA 24012 | Direct: 540-561-4116
[FAX: 919-301-4169 | FAX REMITS: 919-301-4301 | Email: henry.balthis@advance-auto.com

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From: Sekerka, Joyce [<mailto:sekerkaj@cod.edu>]
Sent: Friday, December 4, 2020 11:36 AM
To: Credit Dept <creditdept@advance-auto.com>; Henry Balthis <henry.balthis@advance-auto.com>
Cc: Zerrudo, Maria <zerrudom@cod.edu>; Refakes, Eugene <refakese@cod.edu>; Aranki, Joseph <arankij@cod.edu>; Miller, Monica <millermo@cod.edu>
Subject: Re: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]

Hi Rachel,

Please see below...

Resale-acct# is 1872150890
Supply-acct# is 8657031620

We have been placed on hold without any notice multiple times. Is Henry your the A/R Manager? I have been trying to reach him for weeks.

Thank you,
Joyce
Joyce Sekerka
Accounts Payable Supervisor
College of DuPage
425 Fawell Blvd.
Glen Ellyn, IL 60137-6599
630-942-2293
Email: sekerkaj@cod.edu



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From: Email to Case - Credit Support <creditdept@advance-auto.com>

Sent: Friday, December 4, 2020 9:39 AM

To: Sekerka, Joyce

Cc: Zerrudo, Maria; Refakes, Eugene; Aranki, Joseph

Subject: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a) | AAP Acct # | CQ Acct # | Case # 02073755 [ref:_00D30IYZS._5004O13tHCi:ref]



Good morning,

Can you please provide an account number?

Thank You,

Rachel

Credit Support Specialist, Advance Commercial Credit
Roanoke Campus | Customer First – Center of Excellence

Phone: (877)-280-5965 | Email: creditdept@advance-auto.com
Advance Auto Parts | 5008 Airport Road | Roanoke, VA 24012

----- Original Message -----

From: Sekerka, Joyce [sekerkaj@cod.edu]

Sent: 12/4/2020 10:29 AM

To: henry.balthis@advance-auto.com

Cc: zerrudom@cod.edu; creditdept@advance-auto.com; refakese@cod.edu; arankij@cod.edu

Objective: [EXTERNAL] Re: ACCOUNT STATUS ON HOLD (355varqj7a)

Good Morning Henry,

I still have not heard back from you regarding this issue. Can you please respond? If you are not the correct person, please provide a name and number I can reach you to discuss.

I would appreciate a response.

Thank you,
Joyce

Joyce Sekerka
Accounts Payable Supervisor
College of DuPage
425 Fawell Blvd.
Glen Ellyn, IL 60137-6599
630-942-2293
Email: sekerkaj@cod.edu



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From: Sekerka, Joyce
Sent: Wednesday, November 25, 2020 1:40 PM
To: henry.balthis@Advance-auto.com
Cc: Refakes, Eugene; Zerrudo, Maria; Email to Case - Credit Support
Subject: Fw: ACCOUNT STATUS ON HOLD

Henry,

I had e-mailed you back on 11/17 and copied you on other e-mails since requesting your involvement in straightening our account. I have just been informed by our Auto Dept. purchaser yet again, we have been placed on credit hold. I would appreciate a response as soon as possible on this. We have been working directly with Kyauna to rectify this, and the last e-mail she responded that Advance was going to unapply the misapplied payment and adjust our account.

Please advise status and I am requesting the hold be lifted as we do not have any payments due. Below is the payment that was just issued today.

Thank you,
Joyce

Joyce Sekerka
Accounts Payable Supervisor
College of DuPage
425 Fawell Blvd.
Glen Ellyn, IL 60137-6599
630-942-2293
Email: sekerkaj@cod.edu



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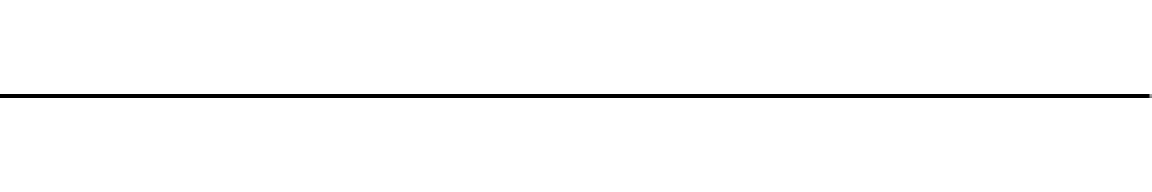
From: Aranki, Joseph
Sent: Wednesday, November 25, 2020 1:14 PM
To: Sekerka, Joyce
Cc: Miller, Monica
Subject:

Both supply & resale accounts with advanced are turned off.

Sent from my T-Mobile 4G LTE Device



ref:_00D30IYZS._5004O13tHCi:ref





PASSION FOR CUSTOMERS...PASSION FOR YES!