

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1222152  
Vendor Name: WideOpenWest IL, LLC(WOW)  
Invoice Number: 011559635-JULY 20  
Invoice Date: 07/30/20  
PO Number: PO370795  
Check Number: E0081473  
Check Amount: \$ 900.32  
Check Date: 09/09/2020  
Department ID: 18004  
Reviewer Name: Paula Burns  
Voucher Number: V0640471  
Redaction Type: None  
Document Type: AP Invoice

Document Below



Internet • Phone • Enterprise

Contact Information:  
Customer Service & Billing: 1-888-969-4249  
Email: CCCBusinessSupport@wowinc.com  
Customer Service Hours:  
Monday - Friday 6:00am to 11:15pm CST  
Saturday - Sunday 7:00am to 9:00pm CST

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... July 30, 2020

Page 1 of 4

## NEWS AND INFORMATION

### ACCOUNT SNAPSHOT

Last Bill ..... \$890.32  
Payment 7/8/20 ..... -\$440.16  
New Charges Summary - See Below ..... \$450.16  
Total Amount Due ..... \$900.32  
Payment Due Date ..... Upon Receipt

### NEW CHARGES SUMMARY

WOW! Service Charges ..... \$413.00  
Other Charges & Credits ..... \$10.00  
Taxes, Surcharges & Fees ..... \$27.16  
Total New Charges ..... \$450.16

**INVOICE REVIEWED  
OKAY TO PAY  
PAULA BURNS 08/24/20**

Our records indicate that your account is past due.  
Failure to pay may result in collection fees and  
disconnection of services. If payment has been made,  
please advise your manager.

PLEASE NOTE: Payments that are not received by the  
due date are subject to a \$10.00 Late Fee.

**APPROVED  
09/01/20 - ANTHONY RAMO**



PO BOX 4350  
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.  
To pay online, visit [wowforbusiness.com](http://wowforbusiness.com).

Please detach and enclose this coupon  
with your payment.

Do not send cash. Make checks payable  
to **WOW! Business**.

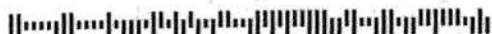
Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Customer Phone ..... (630) 942-2468  
Billing Date ..... July 30, 2020

Total Amount Due ..... \$900.32

Payment Due Date ..... Upon Receipt

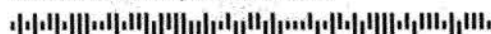
AMOUNT ENCLOSED..... \$

578 1 MB 0.436  
\*\*\*\*\*AUTO\*\*MIXED AADC 601 109485 626 4



INN AT WATER'S EDGE  
425 FAWELL BLVD  
GLEN ELLYN IL 60137-6708

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00101001001011559365440070032



Internet • Phone • Enterprise

Page 2 of 4

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... July 30, 2020

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

### WOW! SERVICE CHARGES

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CI1  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677198

07/29-08/28 Bus Basic Cable .....\$59.00  
07/29-08/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

07/29-08/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CI2  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677199

07/29-08/28 Bus Basic Cable .....\$59.00  
07/29-08/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

07/29-08/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

Service Location Number 011677200

07/29-08/28 Bus Basic Cable .....\$59.00  
07/29-08/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

07/29-08/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CI4  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677201

07/29-08/28 Bus Basic Cable .....\$59.00  
07/29-08/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

07/29-08/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677202

07/29-08/28 Bus Basic Cable .....\$59.00  
07/29-08/28 Broadcast TV Fee .....\$0.00

## Sign Up For Automatic Payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier.

With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to

WOW! Account Manager at [wowforbusiness.com](http://wowforbusiness.com) and select "My Account".

### Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com).  
For Closed Captioning written complaints: Gary Nilsen, Vice President, 4350 Weiner Pkwy., Warrenville, IL 60555 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com). All other inquiries will go unanswered.

If your complaint is not solved after you have contacted your provider, please contact Village of Glen Ellyn 535 Duane St Glen Ellyn, IL 60137-4675 FCC Code: IL1645



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Page 3 of 4

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... July 30, 2020

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

07/29-08/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708



Service Location Number 011677203

07/29-08/28 Bus Basic Cable .....\$59.00

07/29-08/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

07/29-08/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677205

07/29-08/28 Bus Basic Cable .....\$59.00

07/29-08/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

07/29-08/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

#### OTHER CHARGES & CREDITS

07/30 Late Fee .....\$10.00

Total Other Charges & Credits .....\$10.00

#### TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C11  
GLEN ELLYN, IL 60137-6708

07/29 Cable Franchise Fee .....\$3.23

07/29 FCC Reg Fee .....\$0.07

07/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C12  
GLEN ELLYN, IL 60137-6708

07/29 Cable Franchise Fee .....\$3.23

07/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

07/29 Cable Franchise Fee .....\$3.23

07/29 FCC Reg Fee .....\$0.07

07/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C14  
GLEN ELLYN, IL 60137-6708

07/29 Cable Franchise Fee .....\$3.23

07/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

07/29 Cable Franchise Fee .....\$3.23

07/29 FCC Reg Fee .....\$0.07

07/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

07/29 Cable Franchise Fee .....\$3.23

07/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

07/29 Cable Franchise Fee .....\$3.23

07/29 FCC Reg Fee .....\$0.07

07/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

-----  
From: munguiac@cod.edu  
Sent: Mon Aug 24 09:02:09 CDT 2020  
To: invoicing@cod.edu  
CC: fredericksj@cod.edu  
Subject: PO 370795  
-----

Please process for payment.

Thanks,  
Cassi

Cassi Munguia

Administrative Assistant  
Arts, Communication and Hospitality

Google Voice: 630-442-0156  
630-942-2596  
munguiac@cod.edu

College of DuPage  
425 Fawell Blvd.  
Glen Ellyn, IL 60137

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1222152  
Vendor Name: WideOpenWest IL, LLC(WOW)  
Invoice Number: 011559365 JUNE20  
Invoice Date: 06/30/20  
PO Number: P0370795  
Check Number: E0081473  
Check Amount: \$ 900.32  
Check Date: 09/09/2020  
Department ID: 18004  
Reviewer Name: Paula Burns  
Voucher Number: V0643141  
Redaction Type: None  
Document Type: AP Invoice

Document Below



**WOW!**  
Business

Internet • Phone • Enterprise

Contact Information:  
Customer Service & Billing: 1-888-969-4249  
Email: CCCBusinessSupport@wowinc.com

Customer Service Hours:  
Monday - Friday 6:00am to 11:15pm CST  
Saturday - Sunday 7:00am to 9:00pm CST

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... June 30, 2020

## NEWS AND INFORMATION

### ACCOUNT SNAPSHOT

Last Bill ..... \$1,330.48  
Payment 5/28/20 ..... -\$440.16  
Payment 5/28/20 ..... -\$450.16  
New Charges Summary - See Below ..... \$450.16  
Total Amount Due ..... \$890.32  
Payment Due Date ..... Upon Receipt

### NEW CHARGES SUMMARY

WOW! Service Charges ..... \$413.00  
Other Charges & Credits ..... \$10.00  
Taxes, Surcharges & Fees ..... \$27.16  
Total New Charges ..... \$450.16

Our records indicate that your account is past due.  
Failure to pay may result in collection fees and  
account non-renewal. If payment has been made,  
please accept this notice.

PLEASE NOTE: Payments that are not received by the  
due date are subject to a \$10.00 Late Fee.

**INVOICE REVIEWED  
OKAY TO PAY  
PAULA BURNS 09/01/20**

**APPROVED**

**09/02/20 - ANTHONY RA**

**WOW!** Business  
Internet • Phone • Enterprise

PO BOX 4350  
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.  
To pay online, visit [wowforbusiness.com](http://wowforbusiness.com).

Please detach and enclose this coupon  
with your payment.

Do not send cash. Make checks payable  
to **WOW! Business**.

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Customer Phone ..... (630) 942-2468  
Billing Date ..... June 30, 2020

Total Amount Due ..... \$890.32  
Payment Due Date ..... Upon Receipt

AMOUNT ENCLOSED..... \$

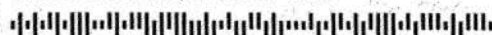
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INN AT WATER'S EDGE  
425 FAWELL BLVD  
GLEN ELLYN IL 60137-6708

965000

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00101001001011559365470089032



Internet • Phone • Enterprise

Account Name ..... **INN AT WATER'S EDGE**  
Account Number ..... **011559365**  
Statement Code ..... **001**  
Customer Phone ..... **(630) 942-2468**  
Billing Date ..... **June 30, 2020**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

### WOW! SERVICE CHARGES

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C11  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677198

06/29-07/28 Bus Basic Cable .....\$59.00  
06/29-07/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

06/29-07/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C12  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677199

06/29-07/28 Bus Basic Cable .....\$59.00  
06/29-07/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

06/29-07/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

Service Location Number 011677200

06/29-07/28 Bus Basic Cable .....\$59.00  
06/29-07/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

06/29-07/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C14  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677201

06/29-07/28 Bus Basic Cable .....\$59.00  
06/29-07/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

06/29-07/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677202

06/29-07/28 Bus Basic Cable .....\$59.00  
06/29-07/28 Broadcast TV Fee .....\$0.00

## Sign Up For Automatic Payments!

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WOW! Account Manager at [wowforbusiness.com](http://wowforbusiness.com) and select "My Account".

### Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com).  
For Closed Captioning written complaints: Gary Nilsen, Vice President, 4350 Weaver Pkwy., Warrenville, IL 60555 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com). All other inquiries will go unanswered.

If your complaint is not solved after you have contacted your provider, please contact Village of Glen Ellyn 535 Duane St Glen Ellyn, IL 60137-4675 FCC Code: IL1645



# WOW!

## Business

Internet • Phone • Enterprise

Page 3 of 4

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... June 30, 2020

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

06/29-07/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677203

06/29-07/28 Bus Basic Cable .....\$59.00  
06/29-07/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

06/29-07/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677205

06/29-07/28 Bus Basic Cable .....\$59.00  
06/29-07/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

06/29-07/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

### OTHER CHARGES & CREDITS

06/30 Late Fee .....\$10.00

Total Other Charges & Credits .....\$10.00

### TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C11  
GLEN ELLYN, IL 60137-6708

06/29 Cable Franchise Fee .....\$3.23  
06/29 FCC Reg Fee .....\$0.07  
06/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C12  
GLEN ELLYN, IL 60137-6708

06/29 Cable Franchise Fee .....\$3.23  
06/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

06/29 Cable Franchise Fee .....\$3.23  
06/29 FCC Reg Fee .....\$0.07  
06/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C14  
GLEN ELLYN, IL 60137-6708

06/29 Cable Franchise Fee .....\$3.23  
06/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

06/29 Cable Franchise Fee .....\$3.23  
06/29 FCC Reg Fee .....\$0.07  
06/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

06/29 Cable Franchise Fee .....\$3.23  
06/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

06/29 Cable Franchise Fee .....\$3.23  
06/29 FCC Reg Fee .....\$0.07  
06/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

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From: barriosi142@cod.edu  
Sent: Tue Sep 01 08:03:00 CDT 2020  
To: invoicing@cod.edu  
CC:  
Subject: Attached Document  
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[attachment: 321Z48R\_04VJ44EPG0011QZ\_page4.tif]  
[attachment: 321Z48R\_04VJ44EPG0011QZ\_page5.tif]  
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