

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1222152
Vendor Name: WideOpenWest IL, LLC(WOW)
Invoice Number: 011559363-AUG20
Invoice Date: 09/15/20
PO Number: B0370138
Check Number: E0081619
Check Amount: \$ 378.24
Check Date: 09/23/2020
Department ID: 16815
Reviewer Name:
Voucher Number: V0644467
Redaction Type: None
Document Type: AP Invoice-3 Way/Pre-Approved

Document Below



Internet • Phone • Enterprise

Contact Information:
 Customer Service & Billing: 1-888-969-4249
 Email: CCCBusinessSupport@wowinc.com
 Customer Service Hours:
 Monday - Friday 6:00am to 11:15pm CST
 Saturday - Sunday 7:00am to 9:00pm CST

Electronic Presentation Only

Account Name COLLEGE OF DUPAGE
 Account Number 011559363
 Statement Code 001
 Customer Phone (630) 942-4033
 Billing Date September 15, 2020

NEWS AND INFORMATION

WOW! participates in a location-based advertising service for our Internet customers. This service uses the zip code, including the last four digits, location of your cable modem to display to you online ads relevant in your area. As your Internet provider we take your privacy seriously. We will not as part of this service share with others any information that identifies you personally, and this service does not use your Internet browsing history. Visit www.wowforbusiness.com/support/faqs for more information about this location-based advertising. You have a choice about whether we use your location information for location-based advertising. To opt-out of this service, visit wowway.net and login to manage your preferences. Opting out will not affect the services we provide to you. Your opt-out choice is valid until you affirmatively revoke it. You may revoke it at any time.

ACCOUNT SNAPSHOT

Last Bill \$390.88
 Payment 8/26/20 -\$390.88
 New Charges Summary - See Below \$378.24
 Total Amount Due \$378.24
 Payment Due Date 10/03/20

NEW CHARGES SUMMARY

WOW! Service Charges \$367.08
 Partial Month Charges & Credits -\$4.16
 Taxes, Surcharges & Fees \$15.32
 Total New Charges \$378.24

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

Ok to pay 09/16/20
 \$378.24

BO# 370138

AP VERIFIED
09/17/20 - ISABEL BARRIOS



PO BOX 4350
 CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.
 To pay online, visit wowforbusiness.com.

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business**.

Account Name COLLEGE OF DUPAGE
 Account Number 011559363
 Customer Phone (630) 942-4033
 Billing Date September 15, 2020

Total Amount Due \$378.24
 Payment Due Date 10/03/20

AMOUNT ENCLOSED..... \$

110791 2

000002 COLLEGE OF DUPAGE
 # CHC
 425 FAWELL BLVD
 GLEN ELLYN IL 60137-6599

WOW! BUSINESS
 PO BOX 4350
 CAROL STREAM, IL 60197-4350



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Internet • Phone • Enterprise

Account Name COLLEGE OF DUPAGE
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WOW! SERVICE CHARGES

COLLEGE OF DUPAGE
 425 FAWELL BLVD
 CIK
 GLEN ELLYN, IL 60137-6708

09/14-10/13	3 Bus Basic Cable	\$147.20
09/14-10/13	2 Bus Digital Service	\$25.00
09/14-10/13	2 Bus HDTV Service	\$0.00
09/14-10/13	2 Bus HDTV Pak	\$10.00
09/14-10/13	Broadcast TV Fee	\$14.89

The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.

09/14-10/13	Sports Surcharge	\$9.00
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Offsets some of the costs WOW! must pay to sports programming networks.

09/14-10/13	2 Bus HD DVR Receiver	\$26.00
	SABXRTLZD	
	SABRMLTFB	

09/14-10/13	Bus Digital Adapter	\$0.00
	SU0AA0725799	

09/14-10/13	Bus Digital Adapter	\$2.00
	SU0AA0725799	

09/14-10/13	Performance High Speed	
	Internet 300/20	\$100.00

09/14-10/13	Additional Bus 5 Static IPs	\$21.99
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09/14-10/13	Bus Cable Modem	\$11.00
	2C99245CEFD8	

Total WOW! Service Charges\$367.08

PARTIAL MONTH CHARGES & CREDITS

Certain changes were made to your account after your last billing statement was issued. Below are the charges and/or credits applied to your account to reflect these changes.

COLLEGE OF DUPAGE
 425 FAWELL BLVD
 CIK
 GLEN ELLYN, IL 60137-6708

09/04-09/13	Performance High Speed	
	Internet 240/15	-\$37.49
09/04-09/13	Performance High Speed	
	Internet 300/20	\$33.33

Total Partial Month Charges & Credits-\$4.16

TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE
 425 FAWELL BLVD
 CIK
 GLEN ELLYN, IL 60137-6708

09/14	Cable Franchise Fee	\$12.81
09/14	FCC Reg Fee	\$0.07
09/14	PEG Access Fee	\$2.44

Total Taxes, Surcharges & Fees\$15.32

Sign Up For Automatic Payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier.

With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to

WOW! Account Manager at wowforbusiness.com and select "My Account".

Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email wow_techsupport@wowinc.com.
 For Closed Captioning written complaints: Gary Nilsen, Vice President, 4350 Weaver Pkwy., Warrenville, IL 60555 or email wow_techsupport@wowinc.com. All other inquiries will go unanswered.

From: barriosi142@cod.edu
Sent: Wed Sep 16 09:12:30 CDT 2020
To: invoicing@cod.edu
CC:
Subject: FW: WOW Bill Multimedia Services

From: Hiar, Jennifer <hiarj@cod.edu>
Sent: Wednesday, September 16, 2020 8:40 AM
To: Barrios, Isabel <barriosi142@cod.edu>; Accounts Payable <acctpay@cod.edu>
Subject: WOW Bill Multimedia Services

Good Morning,
Please see the attached WOW bill for Multimedia Services.

Thanks!
Jen Hiar
Administrative Assistant

College of DuPage
Multimedia Services – CHC2023
425 Fawell Blvd.
Glen Ellyn, IL 60137

hiarj@cod.edu
630-942-3299 Office
331-481-1266 Cell