

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1222152  
Vendor Name: WideOpenWest IL, LLC(WOW)  
Invoice Number: WATER'S EDGE-MARCH  
Invoice Date: 03/30/20  
PO Number: B0365351  
Check Number: E0080224  
Check Amount: \$ 890.32  
Check Date: 05/27/2020  
Department ID: 18004  
Reviewer Name: Paula Burns  
Voucher Number: V0623041  
Redaction Type: None  
Document Type: AP Invoice

Document Below

# WOW!

Business

Internet • Phone • Enterprise

Contact Information:  
Customer Service & Billing: 1-888-969-4249  
Email: CCCBusinessSupport@wowinc.com  
Customer Service Hours:  
Monday - Friday 6:00am to 11:15pm CST  
Saturday - Sunday 7:00am to 9:00pm CST

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... March 30, 2020

## NEWS AND INFORMATION

### ACCOUNT SNAPSHOT

Last Bill ..... \$440.16  
Payment 3/11/20 ..... -\$440.16  
New Charges Summary - See Below ..... \$440.16  
Total Amount Due ..... \$440.16  
Payment Due Date ..... 04/17/20

### NEW CHARGES SUMMARY

WOW! Service Charges ..... \$413.00  
Taxes, Surcharges & Fees ..... \$27.16  
Total New Charges ..... \$440.16

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

Bo# 365351

**INVOICE REVIEWED**  
**OKAY TO PAY**  
**PAULA BURNS 05/21/20**  
**APPROVED**  
**05/22/20 - KRISTINE FAY**

WOW! Business  
Internet • Phone • Enterprise

PO BOX 4350  
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.  
To pay online, visit wowforbusiness.com.  
Please detach and enclose this coupon  
with your payment.  
Do not send cash. Make checks payable  
to WOW! Business.

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Customer Phone ..... (630) 942-2468  
Billing Date ..... March 30, 2020

Total Amount Due ..... \$440.16  
Payment Due Date ..... 04/17/20

AMOUNT ENCLOSED..... \$

548 1 MB 0.436  
\*\*\*\*\*AUTO\*\*MIXED AADC 601 105937 592 3



INN AT WATER'S EDGE  
425 FAWELL BLVD  
GLEN ELLYN IL 60137-6708

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00101001001011559365440044016

# WOW!

## Business

Internet • Phone • Enterprise

Account Name ..... INN AT WATER'S EDGE  
 Account Number ..... 011559365  
 Statement Code ..... 001  
 Customer Phone ..... (630) 942-2468  
 Billing Date ..... March 30, 2020

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

### WOW! SERVICE CHARGES

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C11  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677198

03/29-04/28	Bus Basic Cable .....	\$59.00
03/29-04/28	Broadcast TV Fee .....	\$0.00
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
03/29-04/28	Sports Surcharge .....	\$0.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C12  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677199

03/29-04/28	Bus Basic Cable .....	\$59.00
03/29-04/28	Broadcast TV Fee .....	\$0.00
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
03/29-04/28	Sports Surcharge .....	\$0.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		

Total WOW! Service Charges .....\$59.00

Service Location Number 011677200

03/29-04/28	Bus Basic Cable .....	\$59.00
03/29-04/28	Broadcast TV Fee .....	\$0.00
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
03/29-04/28	Sports Surcharge .....	\$0.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C14  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677201

03/29-04/28	Bus Basic Cable .....	\$59.00
03/29-04/28	Broadcast TV Fee .....	\$0.00
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
03/29-04/28	Sports Surcharge .....	\$0.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677202

03/29-04/28	Bus Basic Cable .....	\$59.00
03/29-04/28	Broadcast TV Fee .....	\$0.00

## APPROVED

### Sign Up For Automatic Payments!

**05/22/20 - KRISTINE FAY**  
 The automatic bill pay and service make paying your monthly WOW! Business bill even easier.  
 With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or  
 your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to

WOW! Account Manager at [wowforbusiness.com](http://wowforbusiness.com) and select "My Account".

#### Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-669-4249 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com)  
 For Closed Captioning written complaints: Gary Nisen, Vice President, 1323 Bird St., Ste 163, Naperville, IL 60563 or  
 email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com). All other inquiries will go unanswered.



# WOW!

## Business

Internet • Phone • Enterprise

Account Name ..... INN AT WATER'S EDGE  
 Account Number ..... 011559365  
 Statement Code ..... 001  
 Customer Phone ..... (630) 942-2468  
 Billing Date ..... March 30, 2020

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

03/29-04/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708



Service Location Number 011677203

03/29-04/28 Bus Basic Cable .....\$59.00

03/29-04/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

03/29-04/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677205

03/29-04/28 Bus Basic Cable .....\$59.00

03/29-04/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

03/29-04/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

### TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C11  
 GLEN ELLYN, IL 60137-6708

03/29 Cable Franchise Fee .....\$3.23

03/29 FCC Reg Fee .....\$0.07

03/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C12  
 GLEN ELLYN, IL 60137-6708

03/29 Cable Franchise Fee .....\$3.23

03/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

03/29 Cable Franchise Fee .....\$3.23

03/29 FCC Reg Fee .....\$0.07  
 03/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C14  
 GLEN ELLYN, IL 60137-6708

03/29 Cable Franchise Fee .....\$3.23

03/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

03/29 Cable Franchise Fee .....\$3.23

03/29 FCC Reg Fee .....\$0.07

03/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

03/29 Cable Franchise Fee .....\$3.23

03/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

03/29 Cable Franchise Fee .....\$3.23

03/29 FCC Reg Fee .....\$0.07

03/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

**APPROVED**  
**05/22/20 - KRISTINE F**

-----  
From: fredericksj@cod.edu  
Sent: Thu May 21 12:18:17 CDT 2020  
To: burnsp@cod.edu, invoicing@cod.edu  
CC:  
Subject: Invoice ok to pay  
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Please open the attached document. It was sent to you using a Xerox multifunction printer. Attachment File Type: pdf, Multi-Page Multifunction Printer Location: CHC 1007 Device Name: printer-099

[attachment: Invoice ok to pay.pdf]

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1222152  
Vendor Name: WideOpenWest IL, LLC(WOW)  
Invoice Number: WAERS EDGE - APRIL  
Invoice Date: 04/30/20  
PO Number: B0365351  
Check Number: E0080224  
Check Amount: \$ 890.32  
Check Date: 05/27/2020  
Department ID: 18004  
Reviewer Name: Paula Burns  
Voucher Number: V0623042  
Redaction Type: None  
Document Type: AP Invoice

Document Below

# WOW!

Business

Internet • Phone • Enterprise

Contact Information:  
Customer Service & Billing: 1-888-969-4249  
Email: CCCBusinessSupport@wowinc.com  
Customer Service Hours:  
Monday - Friday 8:00am to 11:15pm CST  
Saturday - Sunday 7:00am to 9:00pm CST

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... April 30, 2020

## NEWS AND INFORMATION

### ACCOUNT SNAPSHOT

Last Bill ..... \$440.16  
New Charges Summary - See Below ..... \$450.16  
Total Amount Due ..... \$890.32  
Payment Due Date ..... Upon Receipt

### NEW CHARGES SUMMARY

WOW! Service Charges ..... \$413.00  
Other Charges & Credits ..... \$10.00  
Taxes, Surcharges & Fees ..... \$27.16  
Total New Charges ..... \$450.16

Our records indicate that your account is past due. Failure to pay may result in collection fees and suspension of services. If payment has been made, please accept our thanks.

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

**INVOICE REVIEWED  
OKAY TO PAY  
PAULA BURNS 05/21/20**

**APPROVED  
05/22/20 - KRISTINE**

WOW! Business  
Internet • Phone • Enterprise

PO BOX 4350  
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.  
To pay online, visit [wowforbusiness.com](http://wowforbusiness.com).

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to WOW! Business.

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Customer Phone ..... (630) 942-2468  
Billing Date ..... April 30, 2020

Total Amount Due ..... \$890.32

Payment Due Date ..... Upon Receipt

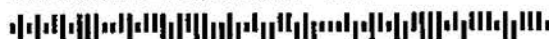
AMOUNT ENCLOSED..... \$

571 1 MB 0.436  
\*\*\*\*\*AUTO\*\*MIXED AADC 601 106901 617 4



INN AT WATER'S EDGE  
425 FAWELL BLVD  
GLEN ELLYN IL 60137-6708

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00101001001011559365470089032



# WOW!

## Business

Internet • Phone • Enterprise

Account Name ..... INN AT WATER'S EDGE  
 Account Number ..... 011559365  
 Statement Code ..... 001  
 Customer Phone ..... (630) 942-2468  
 Billing Date ..... April 30, 2020

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

### WOW! SERVICE CHARGES

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C11  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677198

04/29-05/28	Bus Basic Cable .....	\$59.00
04/29-05/28	Broadcast TV Fee .....	\$0.00
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
04/29-05/28	Sports Surcharge .....	\$0.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C12  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677199

04/29-05/28	Bus Basic Cable .....	\$59.00
04/29-05/28	Broadcast TV Fee .....	\$0.00
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
04/29-05/28	Sports Surcharge .....	\$0.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		

Total WOW! Service Charges .....\$59.00

Service Location Number 011677200

04/29-05/28	Bus Basic Cable .....	\$59.00
04/29-05/28	Broadcast TV Fee .....	\$0.00
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
04/29-05/28	Sports Surcharge .....	\$0.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 C14  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677201

04/29-05/28	Bus Basic Cable .....	\$59.00
04/29-05/28	Broadcast TV Fee .....	\$0.00
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
04/29-05/28	Sports Surcharge .....	\$0.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
 425 FAWELL BLVD  
 GLEN ELLYN, IL 60137-6708

Service Location Number 011677202

04/29-05/28	Bus Basic Cable .....	\$59.00
04/29-05/28	Broadcast TV Fee .....	\$0.00

## Sign Up For Automatic Payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier.

With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to

WOW! Account Manager at [wowforbusiness.com](http://wowforbusiness.com) and select "My Account".

### Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$33. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com)  
 For Closed Captioning written complaints: Gary Niben, Vice President, 1323 Burd St., Ste 163, Naperville, IL 60563 or  
 email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com). All other inquiries will go unanswered.

**APPROVED**  
**05/22/20 - KRISTINE FAY**



# WOW!

## Business

Internet • Phone • Enterprise

Page 3 of 4

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... April 30, 2020

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

04/29-05/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677203

04/29-05/28 Bus Basic Cable .....\$59.00

04/29-05/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

04/29-05/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677205

04/29-05/28 Bus Basic Cable .....\$59.00

04/29-05/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

04/29-05/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

### OTHER CHARGES & CREDITS

INN AT WATER'S EDGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

04/30 Late Fee .....\$10.00

Total Other Charges & Credits .....\$10.00

### TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

04/29 Cable Franchise Fee .....\$3.23

04/29 FCC Reg Fee .....\$0.07

04/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

04/29 Cable Franchise Fee .....\$3.23

04/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

04/29 Cable Franchise Fee .....\$3.23

04/29 FCC Reg Fee .....\$0.07

04/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

04/29 Cable Franchise Fee .....\$3.23

04/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

04/29 Cable Franchise Fee .....\$3.23

04/29 FCC Reg Fee .....\$0.07

04/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

04/29 Cable Franchise Fee .....\$3.23

04/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.84

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

04/29 Cable Franchise Fee .....\$3.23

04/29 FCC Reg Fee .....\$0.07

04/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.91

**APPROVED**  
**05/22/20 - KRISTINE FAY**

-----  
From: fredericksj@cod.edu  
Sent: Thu May 21 12:18:34 CDT 2020  
To: burnsp@cod.edu, invoicing@cod.edu  
CC:  
Subject: Invoice ok to pay  
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Please open the attached document. It was sent to you using a Xerox multifunction printer. Attachment File Type: pdf, Multi-Page Multifunction Printer Location: CHC 1007 Device Name: printer-099

[attachment: Invoice ok to pay.pdf]