

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1222152
Vendor Name: WideOpenWest IL, LLC(WOW)
Invoice Number: 011559363-APRIL
Invoice Date: 04/15/20
PO Number: B0365062
Check Number: E0079926
Check Amount: \$ 369.69
Check Date: 04/22/2020
Department ID: 16815
Reviewer Name:
Voucher Number: V0618154
Redaction Type: None
Document Type: AP Invoice-3 Way/Pre-Approved

Document Below



Internet • Phone • Enterprise

Contact Information:
 Customer Service & Billing: 1-888-969-4249
 Email: CCCBusinessSupport@wowinc.com
 Customer Service Hours:
 Monday - Friday 6:00am to 11:15pm CST
 Saturday - Sunday 7:00am to 9:00pm CST

Electronic Presentation Only

Account Name COLLEGE OF DUPAGE
 Account Number 011559363
 Statement Code 001
 Customer Phone (630) 942-4033
 Billing Date April 15, 2020

NEWS AND INFORMATION

We recently communicated a rate adjustment that was scheduled to take effect on April 1, 2020 for the Broadcast TV Fee and Sports Surcharge. As COVID-19 affects our communities we want to ensure that we're providing you with services that keep you connected to your world. We will not be implementing the previously communicated rate adjustment at this time.

ACCOUNT SNAPSHOT

Last Bill \$369.69
 Payment 3/23/20 -\$369.69
 New Charges Summary - See Below \$369.69
 Total Amount Due \$369.69
 Payment Due Date 05/03/20

NEW CHARGES SUMMARY

WOW! Service Charges \$355.67
 Taxes, Surcharges & Fees \$14.02
 Total New Charges \$369.69

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

AP VERIFIED
04/15/20 - ISABEL BARRIOS

PO#365062

Ok to pay 4/15/20
 \$369.69



PO BOX 4350
 CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.
 To pay online, visit wowforbusiness.com.

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business.**

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 Account Number 011559363
 Customer Phone (630) 942-4033
 Billing Date April 15, 2020

Total Amount Due \$369.69
 Payment Due Date 05/03/20

AMOUNT ENCLOSED..... \$

106447 2

000002 COLLEGE OF DUPAGE
 # CHC
 425 FAWELL BLVD
 GLEN ELLYN IL 60137-6599

WOW! BUSINESS
 PO BOX 4350
 CAROL STREAM, IL 60197-4350



00128001001011559363840036969



Internet • Phone • Enterprise

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 Account Number 011559363
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 Billing Date April 15, 2020

04/14 Cable Franchise Fee\$11.72
 04/14 FCC Reg Fee\$0.07
 04/14 PEG Access Fee\$2.23

Total Taxes, Surcharges & Fees\$14.02

WOW! SERVICE CHARGES

COLLEGE OF DUPAGE
 425 FAWELL BLVD
 CIK
 GLEN ELLYN, IL 60137-6708

04/14-05/13 3 Bus Basic Cable\$137.20
 04/14-05/13 2 Bus Digital Service\$25.00
 04/14-05/13 2 Bus HDTV Service\$0.00
 04/14-05/13 2 Bus HDTV Pak\$10.00
 04/14-05/13 Broadcast TV Fee\$12.00

The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.

04/14-05/13 Sports Surcharge\$2.00
Offsets some of the costs WOW! must pay to sports programming networks.

04/14-05/13 2 Bus HD DVR Receiver\$26.00
 SABXRTLZD
 SABRMLTFB

04/14-05/13 Bus Digital Adapter\$0.00
 SU0AA0725799

04/14-05/13 Bus Digital Adapter\$2.00
 SU0AA0725799

04/14-05/13 Performance High Speed
 Internet 240/15\$112.48

04/14-05/13 Additional Bus 5 Static IPs\$21.99

04/14-05/13 Bus Cable Modem\$7.00
 2C99245CEFD8

Total WOW! Service Charges\$355.67

TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE
 425 FAWELL BLVD
 CIK
 GLEN ELLYN, IL 60137-6708

Sign Up For Automatic Payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier.

With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to WOW! Account Manager at wowforbusiness.com and select "My Account".

Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email wow_techsupport@wowinc.com.
 For Closed Captioning written complaints: Gary Nilsen, Vice President, 1323 Bond St., Ste 163, Naperville, IL 60563 or email wow_techsupport@wowinc.com. All other inquiries will go unanswered.

From: hiarj@cod.edu
Sent: Wed Apr 15 08:10:24 CDT 2020
To: invoicing@cod.edu,barriosi142@cod.edu
CC: nocera@cod.edu
Subject: WOW bill for Multimedia Services - April 2020

Good Morning,
Please see the attached WOW bill for Multimedia Services for April.
Thank you.

Jen Hiar
Administrative Assistant

College of DuPage
Multimedia Services – CHC2023
425 Fawell Blvd.
Glen Ellyn, IL 60137

-----hiarj@cod.edu
630-942-3299 - Office
331-481-1266 - Cell