

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1222152
Vendor Name: WideOpenWest IL, LLC(WOW)
Invoice Number: 011555887-11/15/18
Invoice Date: 11/15/18
PO Number: B0359195
Check Number: E0070575
Check Amount: \$ 364.57
Check Date: 11/21/2018
Department ID: 16815
Reviewer Name:
Voucher Number: V0543084
Redaction Type: None
Document Type: AP Invoice-3 Way/Pre-Approved

Document Below



Internet • Phone • Enterprise

Contact Information:
 Customer Service & Billing: 1-888-969-4249
 Email: CCCBusinessSupport@wowinc.com

Customer Service Hours:
 Monday - Friday 6:00am to 11:15pm CST
 Saturday - Sunday 7:00am to 9:00pm CST

Account Name COLLEGE OF DUPAGE
 Account Number 011555887
 Statement Code 001
 Customer Phone (630) 942-4033
 Billing Date November 15, 2018

NEWS AND INFORMATION

AP VERIFIED
11/20/18 - ROBERT MAREK

ACCOUNT SNAPSHOT

Last Bill \$364.57
 Payment 10/31/18 -\$364.57
 New Charges Summary - See Below \$364.57
 Total Amount Due \$364.57
 Payment Due Date 12/03/18

NEW CHARGES SUMMARY

WOW! Service Charges \$354.60
 Taxes, Surcharges & Fees \$9.97
 Total New Charges \$364.57

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

OK to pay 11/19/18
 PO359195



PO BOX 4350
 CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.
 To pay online, visit wowforbusiness.com.

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business**.

Account Name COLLEGE OF DUPAGE
 Account Number 011555887
 Customer Phone (630) 942-4033
 Billing Date November 15, 2018

Total Amount Due **\$364.57**
 Payment Due Date 12/03/18

AMOUNT ENCLOSED..... \$

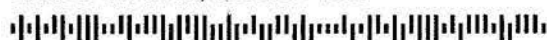
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COLLEGE OF DUPAGE
 COL OF DUPAGE MULTIMEDIA
 425 FAWELL BLVD CIK
 GLEN ELLYN IL 60137-6599

WOW! BUSINESS
 PO BOX 4350
 CAROL STREAM, IL 60197-4350



00101001001011555887100036457



Internet • Phone • Enterprise

Account Name COLLEGE OF DUPAGE
Account Number 011555887
Statement Code 001
Customer Phone (630) 942-4033
Billing Date November 15, 2018

11/14-12/13 High Speed Internet - 110/15 Mbps\$179.00
11/14-12/13 Bus 5 Static IPs\$10.00
11/14-12/13 Bus Cable Modem\$7.00
001DCE67A0DC

WOW! SERVICE CHARGES

COLLEGE OF DUPAGE
425 FAWELL BLVD
CIK
GLEN ELLYN, IL 60137-6708

Service Location Number 011677204

11/14-12/13 6 Bus Basic Cable\$73.60
11/14-12/13 3 Bus Digital Service\$25.00
11/14-12/13 3 Bus HDTV Service\$0.00
11/14-12/13 3 Bus HDTV Pak\$10.00
11/14-12/13 Broadcast TV Fee\$12.00

The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.

11/14-12/13 Sports Surcharge\$2.00

Offsets some of the costs WOW! must pay to sports programming networks.

11/14-12/13 2 Bus HD DVR Receiver\$26.00
SABXRTLZD
SABRMLTFB

11/14-12/13 Bus HDTV Receiver\$10.00
11/14-12/13 2 Bus Digital Adapter\$0.00
SU0AA0725799

11/14-12/13 2 Bus Digital Adapter\$0.00
SU0AA0725799

Total WOW! Service Charges\$158.60

COLLEGE OF DUPAGE
425 FAWELL BLVD
CHC
GLEN ELLYN, IL 60137-6708

Service Location Number 011677207

Total WOW! Service Charges\$196.00

TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE
425 FAWELL BLVD
CIK
GLEN ELLYN, IL 60137-6708

11/14 Franchise Fee\$8.25
11/14 FCC Reg Fee\$0.07
11/14 PEG Access Fee\$1.65

Total Taxes, Surcharges & Fees\$9.97

Sign Up For Automatic Payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier.

With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to WOW! Account Manager at wowforbusiness.com and select "My Account".

Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email wow_techsupport@wowinc.com.
For Closed Captioning written complaints: Gary Nilsen, Vice President, 1323 Bond St., Ste 163, Naperville, IL 60563 or email wow_techsupport@wowinc.com. All other inquiries will go unanswered.

From: marekr@cod.edu
Sent: Mon Nov 19 12:25:43 CST 2018
To: invoicing@cod.edu
CC:
Subject: FW: WOW Bill 11/19/2018

Bobby Marek
Accounts Payable Analyst
Cash Disbursements/Payroll Department
College of DuPage
425 Fawell Blvd | SRC 2132 | Glen Ellyn, IL 60137-6599
phone 630-942-2229 | marekr@cod.edu

From: Nocera, James
Sent: Monday, November 19, 2018 11:56 AM
To: Marek, Robert <marekr@cod.edu>
Cc: Metcalf, Marsha <metcalf@cod.edu>
Subject: WOW Bill 11/19/2018

Bobby,
Attached is the signed WOW bill for November.
Let me know if you have any questions.

Jim Nocera
Manager, Multimedia Services
College of DuPage
630-942-4033



cod.edu/multimedia



College of DuPage

Multimedia Services