

Information:

Drawer: Accounts Payable - Invoices

Vendor Number: 1222152

Vendor Name: WideOpenWest IL, LLC(WOW)

Invoice Number: 011555887-10/15/18

Invoice Date: 10/15/18

PO Number: B0359195

Check Number: 0244043

Check Amount: \$ 364.57

Check Date: 10/26/2018

Department ID: 16815

Reviewer Name:

Voucher Number: V0540410

Redaction Type: None

Document Type: AP Invoice-3 Way/Pre-Approved

Document Below



Internet • Phone • Enterprise

Contact Information:  
 Customer Service & Billing: 1-888-989-4249  
 Email: CCCBusinessSupport@wowinc.com

Customer Service Hours:  
 Monday - Friday 6:00am to 11:15pm CST  
 Saturday - Sunday 7:00am to 9:00pm CST

Account Name ..... COLLEGE OF DUPAGE  
 Account Number ..... 011555887  
 Statement Code ..... 001  
 Customer Phone ..... (630) 942-4033  
 Billing Date ..... October 15, 2018

## NEWS AND INFORMATION

## ACCOUNT SNAPSHOT

Last Bill ..... \$384.55  
 Payment 9/25/18 ..... -\$384.55  
 New Charges Summary - See Below ..... \$364.57  
 Total Amount Due ..... \$364.57  
 Payment Due Date ..... 11/02/18

**AP VERIFIED**  
**10/26/18 - ROBERT MAREK**

## NEW CHARGES SUMMARY

WOW! Service Charges ..... \$354.60  
 Taxes, Purchases, Fees ..... \$9.97  
 Total New Charges ..... \$364.57

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

OK to pay 10/23/60  
 PO359195



PO BOX 4350  
 CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-989-4249.  
 To pay online, visit wowforbusiness.com.

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business**.

Account Name ..... COLLEGE OF DUPAGE  
 Account Number ..... 011555887  
 Customer Phone ..... (630) 942-4033  
 Billing Date ..... October 15, 2018

Total Amount Due ..... **\$364.57**  
 Payment Due Date ..... 11/02/18

AMOUNT ENCLOSED..... \$

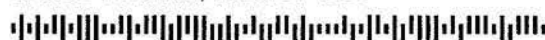
545 1 MB 0.421

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COLLEGE OF DUPAGE  
 COL OF DUPAGE MULTIMEDIA  
 425 FAWELL BLVD CIK  
 GLEN ELLYN IL 60137-6599

WOW! BUSINESS  
 PO BOX 4350  
 CAROL STREAM, IL 60197-4350



00101001001011555887100036457



Internet • Phone • Enterprise

Account Name ..... COLLEGE OF DUPAGE  
Account Number ..... 011555887  
Statement Code ..... 001  
Customer Phone ..... (630) 942-4033  
Billing Date ..... October 15, 2018

10/14-11/13 High Speed Internet - 110/15 Mbps .....\$179.00  
10/14-11/13 Bus 5 Static IPs .....\$10.00  
10/14-11/13 Bus Cable Modem .....\$7.00  
001DCE67A0DC

## WOW! SERVICE CHARGES

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CIK  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677204

10/14-11/13 6 Bus Basic Cable .....\$73.60  
10/14-11/13 3 Bus Digital Service .....\$25.00  
10/14-11/13 3 Bus HDTV Service .....\$0.00  
10/14-11/13 3 Bus HDTV Pak .....\$10.00  
10/14-11/13 Broadcast TV Fee .....\$12.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

10/14-11/13 Sports Surcharge .....\$2.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

10/14-11/13 2 Bus HD DVR Receiver .....\$26.00  
SABXRTLZD  
SABRMLTFB

10/14-11/13 Bus HDTV Receiver .....\$10.00

10/14-11/13 2 Bus Digital Adapter .....\$0.00  
SU0AA0725799

10/14-11/13 2 Bus Digital Adapter .....\$0.00  
SU0AA0725799

Total WOW! Service Charges .....\$158.60

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CHC  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677207

Total WOW! Service Charges .....\$196.00

## TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CIK  
GLEN ELLYN, IL 60137-6708

10/14 Franchise Fee .....\$8.25  
10/14 FCC Reg Fee .....\$0.07  
10/14 PEG Access Fee .....\$1.65

Total Taxes, Surcharges & Fees .....\$9.97

## Sign Up For Automatic Payments!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier.

With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to WOW! Account Manager at [wowforbusiness.com](http://wowforbusiness.com) and select "My Account".

### Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com).  
For Closed Captioning written complaints: Gary Nilsen, Vice President, 1323 Bond St., Ste 163, Naperville, IL 60563 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com). All other inquiries will go unanswered.

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From: marekr@cod.edu  
Sent: Tue Oct 23 13:24:02 CDT 2018  
To: invoicing@cod.edu  
CC:  
Subject: FW: WOW Bill 10/23/2018  
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Bobby Marek  
**Accounts Payable Analyst**  
**Cash Disbursements/Payroll Department**  
**College of DuPage**  
425 Fawell Blvd | SRC 2132 | Glen Ellyn, IL 60137-6599  
phone 630-942-2229 | marekr@cod.edu

**From:** Nocera, James  
**Sent:** Tuesday, October 23, 2018 1:23 PM  
**To:** Marek, Robert <marekr@cod.edu>  
**Cc:** Metcalf, Marsha <metcalf@cod.edu>  
**Subject:** WOW Bill 10/23/2018

Bobby,  
Attached is the signed WOW bill for October.  
Let me know if you have any questions.

**Jim Nocera**  
**Manager, Multimedia Services**  
**College of DuPage**  
**630-942-4033**



[cod.edu/multimedia](http://cod.edu/multimedia)



**College of DuPage**

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Multimedia Services