

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1222152  
Vendor Name: WideOpenWest IL, LLC(WOW)  
Invoice Number: 011555887-07/15/18  
Invoice Date: 07/15/18  
PO Number: B0359195  
Check Number: E0068436  
Check Amount: \$ 374.55  
Check Date: 07/25/2018  
Department ID: 16815  
Reviewer Name:  
Voucher Number: V0521582  
Redaction Type: None  
Document Type: AP Invoice-3 Way/Pre-Approved

Document Below

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From: metcalf@cod.edu  
Sent: Mon Jul 23 14:42:21 CDT 2018  
To: invoicing@cod.edu  
CC: nocera@cod.edu  
Subject: WOW 7-23-18 July 2018.pdf  
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Contact Information:  
Customer Service & Billing: 1-888-969-4249  
Email: CCCBusinessSupport@wideopenwest.com  
Customer Service Hours:  
Monday - Friday 6:00am to 11:15pm CST  
Saturday - Sunday 7:00am to 9:00pm CST

Account Name ..... COLLEGE OF DUPAGE  
Account Number ..... 011555887  
Statement Code ..... 001  
Customer Phone ..... (630) 942-4033  
Billing Date ..... July 15, 2018

**NEWS AND INFORMATION**

**ACCOUNT SNAPSHOT**

Last Bill ..... \$364.66  
New Charges Summary - See Below ..... \$374.55  
Total Amount Due ..... \$739.21  
Payment Due Date ..... Upon Receipt

**NEW CHARGES SUMMARY**

WOW! Service Charges ..... \$354.60  
Other Charges & Credits ..... \$10.00  
Taxes, Surcharges & Fees ..... \$9.95  
Total New Charges ..... \$374.55

Our records indicate that your account is past due. Failure to pay may result in collection fees and disconnection of services. If payment has been made, please accept our thanks.

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

**AP VERIFIED**  
**07/24/18 - BETHANY CRUISE**

OK to pay 07/18/2018  
BO359195

7-23-18

*please pay  
\$364.55  
July 2018*

**WOWbusiness**  
Internet • Voice • Data • Cloud

PO BOX 4350  
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.  
To pay online, visit wowway.biz.

Please detach and enclose this coupon with your payment.

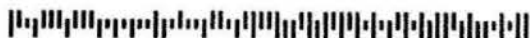
Do not send cash. Make checks payable to **WOW! Business**.

Account Name ..... COLLEGE OF DUPAGE  
Account Number ..... 011555887  
Customer Phone ..... (630) 942-4033  
Billing Date ..... July 15, 2018

Total Amount Due ..... \$739.21  
Payment Due Date ..... Upon Receipt

AMOUNT ENCLOSED..... \$

531 1 MB 0.421  
\*\*\*\*\*AUTO\*\*MIXED AADC 601 088731 587 4



COLLEGE OF DUPAGE  
COL OF DUPAGE MULTIMEDIA  
425 FAWELL BLVD CIK  
GLEN ELLYN IL 60137-6599

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00101001001011555887190073921

Account Name ..... COLLEGE OF DUPAGE  
Account Number ..... 011555887  
Statement Code ..... 001  
Customer Phone ..... (630) 942-4033  
Billing Date ..... July 15, 2018

**WOW! SERVICE CHARGES**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CIK  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677204

07/14-08/13	6 Bus Basic Cable .....	\$73.60
07/14-08/13	3 Bus Digital Service .....	\$25.00
07/14-08/13	3 Bus HDTV Service .....	\$0.00
07/14-08/13	3 Bus HDTV Pak .....	\$10.00
07/14-08/13	Broadcast TV Fee .....	\$12.00

*The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.*

07/14-08/13	Sports Surcharge .....	\$2.00
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*Offsets some of the costs WOW! must pay to sports programming networks.*

07/14-08/13	2 Bus HD DVR Receiver .....	\$26.00
	SABXRTLZD	
	SABRMLTFB	

07/14-08/13	Bus HDTV Receiver .....	\$10.00
07/14-08/13	2 Bus Digital Adapter .....	\$0.00
	SU0AA0725799	

07/14-08/13	2 Bus Digital Adapter .....	\$0.00
	SU0AA0725799	

Total WOW! Service Charges .....\$158.60

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CHC  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677207

07/14-08/13	High Speed Internet - 110/15 Mbps .....	\$179.00
07/14-08/13	Bus 5 Static IPs .....	\$10.00
07/14-08/13	Bus Cable Modem .....	\$7.00
	001DCE67A0DC	

Total WOW! Service Charges .....\$196.00

**OTHER CHARGES & CREDITS**

COLLEGE OF DUPAGE  
425 FAWELL BLVD CIK  
GLEN ELLYN, IL 60137

07/15	Late Fee .....	\$10.00
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Total Other Charges & Credits .....\$10.00

**TAXES, SURCHARGES & FEES**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
CIK  
GLEN ELLYN, IL 60137-6708

07/14	Franchise Fee .....	\$8.22
07/14	FCC Reg Fee .....	\$0.09
07/14	PEG Access Fee .....	\$1.64

Total Taxes, Surcharges & Fees .....\$9.95

## SIGN UP FOR AUTOMATIC PAYMENTS!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier.

With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to

WOW! Account Manager at [wowforbusiness.com](http://wowforbusiness.com) and select "My WOW! Account"

**Electronic Check Conversion**

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com).  
For Closed Captioning written complaints: Gary Nilsen, Vice President, 1323 Bond St., Ste 163, Naperville, IL 60563 or email [wow\\_techsupport@wowinc.com](mailto:wow_techsupport@wowinc.com). All other inquiries will go unanswered.