

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1222152  
Vendor Name: WideOpenWest IL, LLC(WOW)  
Invoice Number: 011555887  
Invoice Date: 12/15/17  
PO Number: B0353086  
Check Number: E0065001  
Check Amount: \$ 803.72  
Check Date: 01/17/2018  
Department ID: 16815  
Reviewer Name: Marsha Metcalf  
Voucher Number: V0491169  
Redaction Type: None  
Document Type: AP Invoice

Document Below

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From: metcalf@cod.edu  
Sent: Thu Jan 04 16:22:05 CST 2018  
To: invoicing@cod.edu  
CC:  
Subject: WOW 1-4-18.pdf  
-----

Contact Information:  
Customer Service & Billing: 1-888-969-4249  
Email: CCCBusinessSupport@wldopenwest.com  
Customer Service Hours:  
Monday - Friday 6:00am to 11:15pm CST  
Saturday - Sunday 7:00am to 9:00pm CST

Account Name ..... COLLEGE OF DUPAGE  
Account Number ..... 011555887  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... December 15, 2017

### NEWS AND INFORMATION

Effective on or after December 28, 2017, Newsy will be available on WOW! Digital Basic Cable channel 330 and HD channel 298. HD receiver and HDTV required to access HD programming.



**APPROVED**

**01/11/18 - JAMES NOCERA**

### ACCOUNT SNAPSHOT

Last Bill ..... \$364.60  
Payment 11/29/17 ..... -\$364.60  
New Charges Summary - See Below ..... \$364.60  
Total Amount Due ..... \$364.60  
Payment Due Date ..... 01/02/18

### NEW CHARGES SUMMARY

WOW! Service Charges ..... \$354.60  
Taxes, Surcharges & Fees ..... \$10.00  
Total New Charges ..... \$364.60

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

**INVOICE REVIEWED**

**OKAY TO PAY**

**MARSHA METCALF 01/11/18**

OK to Pay 12/22/2017  
POPO353086

*James R. Nocera*

Account Name ..... COLLEGE OF DUPAGE  
Account Number ..... 011555887  
Customer Phone ..... (630) 942-2468  
Billing Date ..... December 15, 2017

Total Amount Due ..... \$364.60  
Payment Due Date ..... 01/02/18

AMOUNT ENCLOSED..... \$

546 1 MB 0.420  
\*\*\*\*\*AUTO\*\*MIXED AADC 601 082701 609 4



COLLEGE OF DUPAGE  
COL OF DUPAGE MULTIMEDIA  
425 FAWELL BLVD CIK  
GLEN ELLYN IL 60137-6599

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00101001001011555887140036460

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1222152  
Vendor Name: WideOpenWest IL, LLC(WOW)  
Invoice Number: 011559365  
Invoice Date: 12/30/17  
PO Number: B0353194  
Check Number: E0065001  
Check Amount: \$ 439.12  
Check Date: 01/17/2018  
Department ID: 18004  
Reviewer Name: Paula Burns  
Voucher Number: V0491180  
Redaction Type: None  
Document Type: AP Invoice

Document Below

-----  
From: fredericksj@cod.edu  
Sent: Mon Jan 08 13:59:03 CST 2018  
To: burnsp@cod.edu, invoicing@cod.edu  
CC:  
Subject: Invoice ok to pay  
-----

Please open the attached document. It was scanned and sent to you using a Xerox Multifunction Printer.  
Attachment File Type: pdf, Multi-Page Multifunction Printer Location: CH1007WC3655 Device Name:  
PRN099

[attachment: Invoice ok to pay.pdf]

Contact Information:  
Customer Service & Billing: 1-888-969-4249  
Email: CCCBusinessSupport@wideopenwest.com  
Customer Service Hours:  
Monday - Friday 6:00am to 11:15pm CST  
Saturday - Sunday 7:00am to 9:00pm CST

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... December 30, 2017

### NEWS AND INFORMATION

Effective on or after December 28, 2017, Newsy will be available on WOW! Digital Basic Cable channel 330 and HD channel 286. HD receiver and HDTV required to access HD programming.

**APPROVED**  
**1/18 - CHARLES BOONE**

### ACCOUNT SNAPSHOT

Last Bill ..... \$439.12  
Payment 12/14/17 ..... -\$439.12  
New Charges Summary - See Below ..... \$439.12  
Total Amount Due ..... \$439.12  
Payment Due Date ..... 01/17/18

### NEW CHARGES SUMMARY

WOW! Service Charges ..... \$413.00  
Taxes, Surcharges & Fees ..... \$26.12  
Total New Charges ..... \$439.12

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

BO #  
353194

**INVOICE REVIEWED**  
**OKAY TO PAY**  
**PAULA BURNS 01/11/18**

**WOWbusiness™**  
Internet • Voice • Data • Cloud

PO BOX 4350  
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249  
To pay online, visit wowway.biz.

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business.**

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Customer Phone ..... (630) 942-2468  
Billing Date ..... December 30, 2017

Total Amount Due ..... \$439.12  
Payment Due Date ..... 01/17/18

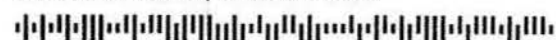
AMOUNT ENCLOSED..... \$

496 1 MB 0.420  
\*\*\*\*\*AUTO\*\*MIXED AADC 601 083096 555 4



INN AT WATER'S EDGE  
425 FAWELL BLVD  
GLEN ELLYN IL 60137-6708

WOW! BUSINESS  
PO BOX 4350  
CAROL STREAM, IL 60197-4350



00101001001011559365450043912



Account Name ..... **INN AT WATER'S EDGE**  
Account Number ..... **011559365**  
Statement Code ..... **001**  
Customer Phone ..... **(630) 942-2468**  
Billing Date ..... **December 30, 2017**

**WOW! SERVICE CHARGES**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C11  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677198

12/29-01/28 Bus Basic Cable .....\$59.00  
12/29-01/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.*

12/29-01/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

**Total WOW! Service Charges .....\$59.00**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C12  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677199

12/29-01/28 Bus Basic Cable .....\$59.00  
12/29-01/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.*

12/29-01/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

**Total WOW! Service Charges .....\$59.00**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677200

12/29-01/28 Bus Basic Cable .....\$59.00

12/29-01/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.*

12/29-01/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

**Total WOW! Service Charges .....\$59.00**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C14  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677201

12/29-01/28 Bus Basic Cable .....\$59.00  
12/29-01/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.*

12/29-01/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

**Total WOW! Service Charges .....\$59.00**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Service Location Number 011677202

12/29-01/28 Bus Basic Cable .....\$59.00  
12/29-01/28 Broadcast TV Fee .....\$0.00

*The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.*

12/29-01/28 Sports Surcharge .....\$0.00

*Offsets some of the costs WOW! must pay to sports programming networks.*

**Total WOW! Service Charges .....\$59.00**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

## SIGN UP FOR AUTOMATIC PAYMENTS!

The automatic bill payment service makes paying your monthly WOW! Business bill even easier.

With automatic payments **YOUR BILL IS PAID AUTOMATICALLY** from your business checking account or your business debit or credit card (Visa, Mastercard, Discover). **TO SIGN UP** for automatic payments log in to

WOW! Account Manager at [wowway.biz](http://wowway.biz) by selecting "PORTAL LOGIN".

### Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email [Captioning\\_Concerns@wideopenwest.com](mailto:Captioning_Concerns@wideopenwest.com).  
For Closed Captioning written complaints: Gary Nilsen, Vice President, 1674 Frontenac Road, Naperville, IL 60563 or email [askGary@wideopenwest.com](mailto:askGary@wideopenwest.com), call 719-388-1071 or fax 630-445-5001. All other inquiries will go unanswered.

If your complaint is not solved after you have contacted your provider, please contact Village of Glen Ellyn 535 Duane St Glen Ellyn, IL 60137-4675 FCC Code: IL1645

Account Name ..... INN AT WATER'S EDGE  
Account Number ..... 011559365  
Statement Code ..... 001  
Customer Phone ..... (630) 942-2468  
Billing Date ..... December 30, 2017

Service Location Number 011677203

12/29-01/28 Bus Basic Cable .....\$59.00  
12/29-01/28 Broadcast TV Fee .....\$0.00  
*The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.*  
12/29-01/28 Sports Surcharge .....\$0.00  
*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00



COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

12/29 Franchise Fee .....\$3.07  
12/29 FCC Reg Fee .....\$0.09  
12/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.77

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

12/29 Franchise Fee .....\$3.07  
12/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.68

Service Location Number 011677205

12/29-01/28 Bus Basic Cable .....\$59.00  
12/29-01/28 Broadcast TV Fee .....\$0.00  
*The Broadcast TV Fee recovers a portion of the costs of retransmitting television broadcast signals.*  
12/29-01/28 Sports Surcharge .....\$0.00  
*Offsets some of the costs WOW! must pay to sports programming networks.*

Total WOW! Service Charges .....\$59.00

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

12/29 Franchise Fee .....\$3.07  
12/29 FCC Reg Fee .....\$0.09  
12/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.77

**TAXES, SURCHARGES & FEES**

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C11  
GLEN ELLYN, IL 60137-6708

12/29 Franchise Fee .....\$3.07  
12/29 FCC Reg Fee .....\$0.09  
12/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.77

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C12  
GLEN ELLYN, IL 60137-6708

12/29 Franchise Fee .....\$3.07  
12/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.68

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

12/29 Franchise Fee .....\$3.07  
12/29 FCC Reg Fee .....\$0.09  
12/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.77

COLLEGE OF DUPAGE  
425 FAWELL BLVD  
C14  
GLEN ELLYN, IL 60137-6708

12/29 Franchise Fee .....\$3.07  
12/29 PEG Access Fee .....\$0.61

Total Taxes, Surcharges & Fees .....\$3.68



