

Information:

Drawer: Accounts Payable - Invoices

Vendor Number: 1222152

Vendor Name: WideOpenWest IL, LLC(WOW)

Invoice Number: 11559363-MAR 22

Invoice Date: 3/28/2022

PO Number: B0000182

Check Number: E0089265

Check Amount: \$ 397.76

Check Date: 04/20/2022

Voucher Number: V0736825

Document Type: AP Invoice

Document Below



Contact Information:
Customer Service & Billing: 1-888-969-4249

Customer Service Hours:
Technical Support (24 hours a day)
Billing Support (Mon-Fri 7:00am to 6:00pm CST)

Electronic Presentation Only

Account Name COLLEGE OF DUPAGE
Account Number 011559363
Statement Code 001
Customer Phone (630) 942-4033
Billing Date April 15, 2022

NEWS AND INFORMATION

ACCOUNT SNAPSHOT

Last Bill \$397.77
Payment 3/28/22 -\$397.77
New Charges Summary - See Below \$397.76
Total Amount Due \$397.76
Payment Due Date 05/03/22

NEW CHARGES SUMMARY

WOW! Service Charges \$383.08
Taxes, Surcharges & Fees \$14.68
Total New Charges \$397.76

PLEASE NOTE: Payments that are not received by the due date are subject to a \$10.00 Late Fee.

4/15/22

Ok to Pay: \$397.76

B0000182

James R. Hecox



PO BOX 4350
CAROL STREAM, IL 60197-4350

To pay by phone, call 1-888-969-4249.
To pay online, visit wowforbusiness.com.

Please detach and enclose this coupon with your payment.

Do not send cash. Make checks payable to **WOW! Business**.

Account Name COLLEGE OF DUPAGE
Account Number 011559363
Customer Phone (630) 942-4033
Billing Date April 15, 2022

Total Amount Due \$397.76
Payment Due Date 05/03/22

AMOUNT ENCLOSED..... \$

127313 2

000002 COLLEGE OF DUPAGE
CHC
425 FAWELL BLVD
GLEN ELLYN IL 60137-6599

WOW! BUSINESS
PO BOX 4350
CAROL STREAM, IL 60197-4350



00128001001011559363800039776

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Account Number 011559363
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Billing Date April 15, 2022

WOW! SERVICE CHARGES

COLLEGE OF DUPAGE
425 FAWELL BLVD
CIK
GLEN ELLYN, IL 60137-6708

04/14-05/13	3 Bus Basic Cable	\$157.20
04/14-05/13	2 Bus Digital Service	\$25.00
04/14-05/13	2 Bus HDTV Service	\$0.00
04/14-05/13	2 Bus HDTV Pak	\$10.00
04/14-05/13	Broadcast TV Fee	\$19.90
<i>The Broadcast TV Fee, which is not a government tax or fee, recovers costs associated with retransmitting television broadcast signals and is in addition to other charges associated with WOW! Cable services.</i>		
04/14-05/13	Sports Surcharge	\$10.00
<i>Offsets some of the costs WOW! must pay to sports programming networks.</i>		
04/14-05/13	2 Bus HD DVR Receiver	\$26.00
	SABXRTLZD	
	SABRMLTFB	
04/14-05/13	Bus Digital Adapter	\$0.00
	SU0AA0725799	
04/14-05/13	Bus Digital Adapter	\$2.00
	SU0AA0725799	
04/14-05/13	Performance High Speed	
	Internet 300/20	\$99.99
04/14-05/13	Additional Bus 5 Static IPs	\$21.99
04/14-05/13	Bus Cable Modem	\$11.00
	2C99245CEFDB	

Total WOW! Service Charges\$383.08

PARTIAL MONTH CHARGES & CREDITS

Certain changes were made to your account after your last billing statement was issued. Below are the charges and/or credits applied to your account to reflect these changes.

COLLEGE OF DUPAGE
425 FAWELL BLVD
CIK
GLEN ELLYN, IL 60137-6708

04/01-04/13 Performance High Speed
Internet 300/20\$0.00

Total Partial Month Charges & Credits\$0.00

TAXES, SURCHARGES & FEES

COLLEGE OF DUPAGE
425 FAWELL BLVD
CIK
GLEN ELLYN, IL 60137-6708

04/14 Cable Franchise Fee\$12.27
04/14 FCC Reg Fee\$0.08
04/14 PEG Access Fee\$2.33

Total Taxes, Surcharges & Fees\$14.68

Sign up for automatic payments!

When you enroll in automatic payments, you'll never worry about paying your monthly WOW! bill on time.

No stamps. No check writing. No phone calls. No stress. Instead, your bill will be paid automatically using the bank account or credit card of your choice. Checking, credit, debit - whatever works best for you! Sign-up today at wowforbusiness.com and select "My Account".

Note: If you haven't registered your WOW! Account, you'll need to do so to enroll in automatic payments. Don't worry - it only takes a few moments!

Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer (EFT) from your account or to process the payment as a check transaction. When we use information from your check to make an EFT, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. If your payment is returned unpaid, you agree to pay a fee of up to \$30. Returned checks may be represented electronically.

Closed Captioning Concerns: For immediate assistance call 1-888-969-4249 or email wow_techsupport@wowinc.com.
For Closed Captioning written complaints: Gary Nilsen, Senior Vice President, 6050 Knology Way, Columbus, GA 31909 or email wow_techsupport@wowinc.com. All other inquiries will go unanswered.

If you are subject to a term agreement, your monthly recurring charge for Internet and phone services will not change during the initial term. Video service prices are subject to change at any time with prior written notice to you. Other charges, including Broadcast TV Fee, Sports Surcharge and equipment rental, are subject to change anytime. If we have agreed to a promotion period or term agreement, service rates and discounts are subject to change after the period or term (e.g., 12 months), as reflected on this billing statement. You can terminate a term agreement at any time, but you may in some situations be required to pay a termination fee.

"Hiar, Jennifer" <hiarj@cod.edu>

WOW Invoice - Multimedia Services - 4/15/22

"Hiar, Jennifer" <hiarj@cod.edu>

Fri, Apr 15, 2022 at 01:51 PM GMT

CC:

BCC:

Hi,

Please see the attached invoice for WOW services.

Thank you.

Jen Hiar

Administrative Assistant

College of DuPage

Multimedia Services – CHC2023

425 Fawell Blvd.

Glen Ellyn, IL 60137

hiarj@cod.edu

630-942-3299

1 attachment

MMS_statement-2022-04-15.pdf