

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1185808
Vendor Name: City of Naperville
Invoice Number: 94264
Invoice Date: 11/18/2021
PO Number: B0000521
Check Number: 0297247
Check Amount: \$ 100.00
Check Date: 03/15/2022
Voucher Number: V0733212
Document Type: AP Invoice

Document Below



11/18/2021

COLLEGE OF DUPAGE
1223 RICKERT DR
NAPERVILLE, IL 60540

Account: # P01-121
COLLEGE OF DUPAGE
1223 RICKERT DR
NAPERVILLE, IL 60540

Notice of False Alarm

In an effort to reduce the number of false alarm activations, the City of Naperville implemented a revised Public Safety Emergency Response Alarm System ordinance on January 1, 2009. The City of Naperville is committed to a high level of customer service, and this letter serves to inform you of the false burglary alarm activation at your location on:

Friday, November 12, 2021 at 4:23:01 PM Case# 21106312 Charge \$100.00

A false alarm occurs when a security system is activated where there is no emergency – whether it is activated willfully, unintentionally, negligently or inadvertently. It also includes a system activated due to mechanical or electrical malfunction.

Please take immediate corrective action to reduce the likelihood of further alarms at this location. Failure to take corrective action will result in fees being assessed according to the schedule below. All fees are calculated per twelve month period beginning with the first activation:

First Two (2) false burglar alarm activations= no fee
Three through five = \$100.00 for each false alarm activation
Six through ten = \$200.00 for each false alarm activation
Eleven and over = \$350.00 for each false alarm activation

In addition, the Chief of Police may order the restricted response of police personnel to any location with eleven (11) or more false alarm activations in a twelve month period or with unpaid fees for sixty (60) or more days. The City may take any other lawful action to collect arrearages for invoices for reimbursement of response fees. Any delinquent account shall be subject to a service charge equal to three percent (3%) per month of the amount then due. The three-percent service charge shall be added to the amount then due each month that any part of the charge is delinquent.

The Naperville Police Department currently responds to over 3,100 FALSE alarm activations each year, averaging 8.49 each day. False alarm activations represent as many as 6 hours of police services per day, diverting police from actual emergencies and community policing activities. It is detrimental to other citizens who do not have the availability of officers that are responding to the alarm call. Also, there is a needless financial cost in the performance of non-essential service.

If you feel this alarm was classified in error, you may appeal this decision by submitting a written report to the False Alarm review department within fourteen (14) days from the date on which this notice was mailed. If there are any questions please contact Julie Smith at smithju@naperville.il.us or at 630-305-5450.

Please make sure keyholder contact information is updated with your alarm company. Be sure you know your PASSCODE to cancel a police response if the alarm was set off accidentally. For more information how to avoid false alarms please visit the City of Naperville's web site at www.naperville.il.us/FalseAlarmReduction

As of the date of this notice our records indicate you have the following amount of false alarm activations for this rolling twelve month period: 3



City of Naperville - NPD
400 S Eagle Street
Naperville, IL 60540

Invoice #
94264

Invoice

RESPONSIBLE PARTY

COLLEGE OF DUPAGE
1223 RICKERT DR
NAPERVILLE, IL 60540

ALARMED LOCATION

COLLEGE OF DUPAGE
1223 RICKERT DR
NAPERVILLE, IL 60540

Account #	Invoice Date	Date Due	Outstanding	
P01-121	11/18/2021	12/18/2021	\$0.00	
Alarm Cnt	Description	Occurred	Processed	Amount
3	21106312	11/12/2021	11/18/2021	\$100.00

Please return the bottom portion of the invoice with your payment within 30 days. A 3% late fee will be applied after 60 days. If you would like to pay by credit card please contact the City of Naperville Finance office at (630) 420-6059 select option #5. Please contact Julie Smith at smithju@naperville.il.us or at (630) 305-5450 with any questions.

LET'S GO PAPERLESS!! If you would like future invoices or correspondences emailed please send an email to smithju@naperville.il.us

Please return this portion

Thank You

COLLEGE OF DUPAGE
1223 RICKERT DR
NAPERVILLE, IL 60540

DUE BY: 12/18/2021
Account # P01-121
Invoice # 94264

(Police False Alarm 010-0000-351-15.00)

City of Naperville
400 S Eagle Street
Naperville, IL 60540

Payment _____

"smithju@naperville.il.us" <smithju@naperville.il.us>

[External] City of Naperville False Alarm Invoice

"smithju@naperville.il.us" <smithju@naperville.il.us>

Mon, Feb 28, 2022 at 10:47 PM GMT

CC:

BCC:

CAUTION: This email originated from outside of COD's system. Do not click links, open attachments, or respond with sensitive information unless you recognize the sender and know the content is safe.

Hello,

Please see the attached false alarm invoice from the City of Naperville.

Kindly,
Julie Smith
Crime Prevention Specialist
Naperville Police Department
smithju@naperville.il.us

1 attachment

94264.pdf