

Information:

Drawer: Accounts Payable - Invoices

Vendor Number: 1082315

Vendor Name: AT&T Mobility

Invoice Number: 287256957342X09052

Invoice Date: 08/27/20

PO Number:

Check Number: 0277093

Check Amount: \$ 30.66

Check Date: 03/02/2021

Department ID: 02637

Reviewer Name:

Voucher Number: V0662246

Redaction Type: None

Document Type: AP Invoice-3 Way/Pre-Approved

Document Below



Important information

Late payment charge
Late payment charges for Corporate Responsibility User (CRU) accounts are applied according to applicable contracts.

Electronic check conversion
Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

Surcharges and other fees
AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911), and a Property Tax Allotment surcharge applied per Corporate Responsibility User's assigned number. These fees are not taxes or charges that the government requires AT&T to collect from its customers. See att.com/mobilityfees for details.

AT&T Mobility Center for customers with disabilities
Questions on accessibility by persons with disabilities: 866.241.6568.

Wireless DirectBill charges
Detail of DirectBill charges can be viewed at att.com/db. The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

Tax ID
AT&T Mobility Tax ID 84-1659970

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Printed on Recyclable Paper

Date:

Bank Account Holder Signature:

AutoPay enrollment

If I enroll in AutoPay, I authorize AT&T to pay my bill monthly by electronically deducting money from my bank account. I can cancel authorization by notifying AT&T at www.att.com or by calling the customer care number listed on my bill. Your enrollment could take 1-2 billing cycles for AutoPay to take effect. Continue to submit payment until page one of your invoice reflects that AutoPay has been scheduled.

From: Zerrudo, Maria <zerrudom@cod.edu>
Sent: Fri Feb 19 15:10:48 CST 2021
To: invoicing@cod.edu
CC:
Subject: FW: Disputed Mobile Phone Billing

From: Ahlenius, George <ahleniusg@cod.edu>
Sent: Tuesday, February 16, 2021 2:44 PM
To: Baymon, Tiana <baymont@cod.edu>; Zerrudo, Maria <zerrudom@cod.edu>
Cc: Standberry, Antwan <standberrya@cod.edu>
Subject: FW: Disputed Mobile Phone Billing

After further investigation concerning the remaining balance due, it appears that it was due to a previous amount either due to a misapplied amount by AT&T or an incorrect payment by the college. The remaining balance due of \$30.66 goes all of the way back to the July-Aug bill which was the last bill when the account was still active. I downloaded copies of the bills previous to that until I found a bill which showed a \$0.00 previous balance due. Hopefully you will be able to figure it out from this information.

George Ahlenius
Manager Telecommunications

From: Baymon, Tiana <baymont@cod.edu>
Sent: Tuesday, February 16, 2021 9:04 AM
To: Ahlenius, George <ahleniusg@cod.edu>
Subject: RE: Disputed Mobile Phone Billing

Hi George,

Thank you for the update. We have not had any additional requests for payment to my knowledge.

Tiana Baymon
Grant Accountant
College of DuPage
425 Fawell Blvd. | SRC 2130 | Glen Ellyn, IL 60137-6599
Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

From: Ahlenius, George <ahleniusg@cod.edu>
Sent: Monday, February 15, 2021 11:00 AM
To: Baymon, Tiana <baymont@cod.edu>
Subject: RE: Disputed Mobile Phone Billing

I have not heard anything further from AT&T on this issue. I also have another wireless account issue open with them on which they have not responded. Have you received any further requests for payment on your old account?

George Ahlenius
Manager Telecommunications

From: Baymon, Tiana <baymont@cod.edu>
Sent: Monday, February 15, 2021 10:54 AM

To: Ahlenius, George <ahleniusg@cod.edu>

Subject: RE: Disputed Mobile Phone Billing

Good morning Greg,

I hope you are doing well. I just wanted to follow up with you to see if you heard any updates from AT&T on the matter below?

Thanks!

Tiana Baymon

Grant Accountant

College of DuPage

425 Fawell Blvd. | SRC 2130 | Glen Ellyn, IL 60137-6599

Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

From: Ahlenius, George <ahleniusg@cod.edu>

Sent: Tuesday, February 2, 2021 1:00 PM

To: kt160y@att.com; KT330N@att.com

Cc: Glenn Shine gs0293@att.com <gs0293@att.com>; Baymon, Tiana <baymont@cod.edu>; Standberry, Antwan <standberrya@cod.edu>; Zerrudo, Maria <zerrudom@cod.edu>

Subject: Disputed Mobile Phone Billing

The issue below was brought to my attention by Tiana Baymon from the College of DuPage Foundation Office. Please investigate and correct the problem with this account that was previously closed (see below).

George Ahlenius

Manager Telecommunications

College of DuPage

Office – 630-942-2707

Fax – 630-942-4044

I am reaching out because there was an AT&T Mobility account for College of DuPage Workforce Development (Acct# 287256957342, Foundation Acct#02739554) that was closed in June or July of 2020. This account was for service to an iPad. The iPad was used for Perkins Grant activities that I do the accounting for.

At the end of November 2020 the college received a bill for \$30.66, and we are not sure what it is for (I only have a scan of the remittance piece, no detail). Would you be able to advise how best to find out what this is for and hopefully get the charges cleared since the account should have been closed?

Thanks so much for any help you can provide.

Tiana Baymon

Grant Accountant

College of DuPage

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Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

[attachment: Workforce Dev July-Aug 2020.pdf]

From: Zerrudo, Maria <zerrudom@cod.edu>
Sent: Mon Feb 22 08:10:51 CST 2021
To: invoicing@cod.edu
CC:
Subject: FW: Disputed Mobile Phone Billing

From: Baymont, Tiana <baymont@cod.edu>
Sent: Friday, February 19, 2021 5:29 PM
To: Zerrudo, Maria <zerrudom@cod.edu>
Subject: Fwd: Disputed Mobile Phone Billing

Hi Marivic,

Please proceed with payment using department 02637.

Thanks for all your help!

Tiana

Begin forwarded message:

From: "Ellis, Jonita" <ellisjo@cod.edu>
Date: February 19, 2021 at 5:23:10 PM CST
To: "Baymont, Tiana" <baymont@cod.edu>
Subject: RE: Disputed Mobile Phone Billing

Please proceed. Thanks.

jonita

From: Baymont, Tiana <baymont@cod.edu>
Sent: Friday, February 19, 2021 3:26 PM
To: Ellis, Jonita <ellisjo@cod.edu>
Subject: FW: Disputed Mobile Phone Billing

Hi Jonita,

So for the At&t bill, it looks like the charge of \$30.66 was the prorated charge for July (per the June-July attachment the line was canceled on July 20th). It was never paid. Since it is for services for July, I suppose we can pay it out of the supplies line of 02637 if you approve. Let me know.

Thanks,

Tiana Baymont
Grant Accountant
College of DuPage

425 Fawell Blvd. | SRC 2130 | Glen Ellyn, IL 60137-6599
Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

From: Zerrudo, Maria <zerrudom@cod.edu>

Sent: Friday, February 19, 2021 3:10 PM
To: Ahlenius, George <ahleniusg@cod.edu>
Cc: Baymon, Tiana <baymont@cod.edu>
Subject: FW: Disputed Mobile Phone Billing

Hi,

The last payment made to this account, acct# 287256957342 was in the amount of \$ 172.92, payment for 4 months \$ \$43.23/ month.

We only owe AT&T \$ 30.66 for August 2020 (pdf file Workforce Dev Jul-Aug.2020).
Will voucher and route to dept. 02638 for approval in Perceptive Content.

Thanks

Marivic Zerrudo
Accounts Payable Team Leader
College of DuPage
425 Fawell Blvd | SRC 2132 | Glen Ellyn, IL 60137-6599
phone 630-942-2601 | zerrudom@cod.edu

From: Ahlenius, George <ahleniusg@cod.edu>
Sent: Tuesday, February 16, 2021 2:44 PM
To: Baymon, Tiana <baymont@cod.edu>; Zerrudo, Maria <zerrudom@cod.edu>
Cc: Standberry, Antwan <standberry@cod.edu>
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To: Ahlenius, George <ahleniusg@cod.edu>
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Tiana Baymon
Grant Accountant

College of DuPage

425 Fawell Blvd. | SRC 2130 | Glen Ellyn, IL 60137-6599

Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

From: Ahlenius, George <ahleniusg@cod.edu>

Sent: Monday, February 15, 2021 11:00 AM

To: Baymon, Tiana <baymont@cod.edu>

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Manager Telecommunications

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Sent: Monday, February 15, 2021 10:54 AM

To: Ahlenius, George <ahleniusg@cod.edu>

Subject: RE: Disputed Mobile Phone Billing

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Tiana Baymon

Grant Accountant

College of DuPage

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Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

From: Ahlenius, George <ahleniusg@cod.edu>

Sent: Tuesday, February 2, 2021 1:00 PM

To: kt160y@att.com; KT330N@att.com

Cc: Glenn Shine gs0293@att.com <gs0293@att.com>; Baymon, Tiana <baymont@cod.edu>; Standberry, Antwan <standberrya@cod.edu>; Zerrudo, Maria <zerrudom@cod.edu>

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George Ahlenius

Manager Telecommunications

College of DuPage

Office – 630-942-2707

Fax – 630-942-4044

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the charges cleared since the account should have been closed?

Thanks so much for any help you can provide.

Tiana Baymon

Grant Accountant

College of DuPage

425 Fawell Blvd. | SRC 2130 | Glen Ellyn, IL 60137-6599

Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

From: Zerrudo, Maria <zerrudom@cod.edu>
Sent: Wed Feb 24 17:06:23 CST 2021
To: invoicing@cod.edu
CC:
Subject: FW: Attached Document

From: Baymon, Tiana <baymont@cod.edu>
Sent: Wednesday, February 24, 2021 5:05 PM
To: Zerrudo, Maria <zerrudom@cod.edu>
Subject: RE: Attached Document

06-10-02637-5401006.

Thanks so much!

Tiana Baymon
Grant Accountant
College of DuPage

425 Fawell Blvd. | SRC 2130 | Glen Ellyn, IL 60137-6599
Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

From: Zerrudo, Maria <zerrudom@cod.edu>
Sent: Wednesday, February 24, 2021 5:03 PM
To: Baymon, Tiana <baymont@cod.edu>
Subject: RE: Attached Document

Hi Tiana,

Oh ok. Do you have the GL number?

The invoice has already been approved but missing a GL no.

Thanks

Marivic Zerrudo
Accounts Payable Team Leader
College of DuPage

425 Fawell Blvd | SRC 2132 | Glen Ellyn, IL 60137-6599
phone 630-942-2601 | zerrudom@cod.edu

From: Baymon, Tiana <baymont@cod.edu>
Sent: Wednesday, February 24, 2021 5:00 PM
To: Zerrudo, Maria <zerrudom@cod.edu>; Ellis, Jonita <ellisjo@cod.edu>
Subject: RE: Attached Document

Hi Marivic,

Looking at the prior year, there was n PO's for AT&T, there where check requests done for these invoices.

Tiana Baymon
Grant Accountant
College of DuPage

425 Fawell Blvd. | SRC 2130 | Glen Ellyn, IL 60137-6599
Phone: 630.942.2673 | Fax: 630.942.2297 | baymont@cod.edu

From: Zerrudo, Maria <zerrudom@cod.edu>
Sent: Wednesday, February 24, 2021 4:23 PM
To: Ellis, Jonita <ellisjo@cod.edu>
Cc: Baymon, Tiana <baymont@cod.edu>
Subject: Attached Document

Hi Jonita,

Hope you are doing well.

This for the \$30.66 AT&T invoice. Barb advised to reach out to you for the PO/BO no.
Kindly email the PO/BO no. for the attached AT&T invoice.

Thanks

Marivic Zerrudo
Accounts Payable Team Leader
College of DuPage

425 Fawell Blvd | SRC 2132 | Glen Ellyn, IL 60137-6599
phone 630-942-2601 | zerrudom@cod.edu