

Information:

Drawer: Accounts Payable - Invoices
Vendor Number: 1082315
Vendor Name: AT&T Mobility
Invoice Number: 287252881119X10052
Invoice Date: 09/27/20
PO Number: B0370413
Check Number: 0277090
Check Amount: \$ 43.23
Check Date: 03/02/2021
Department ID: 00449
Reviewer Name: Lauren Ryan
Voucher Number: V0662096
Redaction Type: None
Document Type: AP Invoice

Document Below

From: Zerrudo, Maria <zerrudom@cod.edu>
Sent: Tue Feb 16 12:30:08 CST 2021
To: invoicing@cod.edu
CC:
Subject: FW: [External] RE: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

From: Ahlenius, George <ahleniusg@cod.edu>
Sent: Tuesday, February 16, 2021 9:22 AM
To: Zerrudo, Maria <zerrudom@cod.edu>
Cc: Standberry, Antwan <standberrya@cod.edu>; Jefferson, Crystal <jeffersonc227@cod.edu>
Subject: RE: [External] RE: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

Attached are copies of the missing bills (actually all bills since March of 2020) for the AT&T Student Financial Aid wireless account.

George Ahlenius
Manager Telecommunications

From: DAVIES, JOANNA M <jd6436@att.com>
Sent: Thursday, February 11, 2021 2:20 PM
To: Ahlenius, George <ahleniusg@cod.edu>; SHINE, GLENN R <GS0293@att.com>
Cc: RUSHDEN, KASEY N <KT330N@att.com>; Zerrudo, Maria <zerrudom@cod.edu>; TOONDER, KAMERON <kt160y@att.com>
>
Subject: [External] RE: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

CAUTION: This email originated from outside of COD's system. Do not click links, open attachments, or respond with sensitive information unless you recognize the sender and know the content is safe.

Hello George,
The account have seven outstanding invoices due, I can send the most recent invoice that shows the full balance due. Please let me know if this will be okay. I have listed below the invoices that are outstanding, these can also be downloaded on Premier.

04/05/2020
05/05/2020
06/05/2020
09/05/2020
10/05/2020
11/05/2020
01/05/2021

Thanks,

Joanna Davies
BEM Dedicated Collector - Government, Education and Medical
BME – Mobility Collections
Business Customer Sales and Service

AT&T Mobility Services
Office: 877.970.8676 ext: 5753086 | Joanna.Davies@att.com

AT&T Proprietary

The information contained herein is for use by authorized persons only in accordance with the applicable AT&T Agreements and is not for general distribution.

This message and any files transmitted with it are AT&T property, are confidential, and are intended solely for the use of the individual or entity to whom this email is addressed. If you are not one of the named recipient(s) or otherwise have reason to believe that you have received this message in error, please notify the sender and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this email is strictly prohibited.

This e-mail has been copied to BRM-QA@cctools.att-mail.com for quality control purposes.

From: Ahlenius, George [<mailto:ahleniusg@cod.edu>]

Sent: Wednesday, January 27, 2021 11:06 AM

To: SHINE, GLENN R <GS0293@att.com>; DAVIES, JOANNA M <jd6436@att.com>

Cc: RUSHDEN, KASEY N <KT330N@att.com>; Zerrudo, Maria <zerrudom@cod.edu>; TOONDER, KAMERON <kt160y@att.com>

Subject: RE: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

Joanna,

Please forward me copies of the unpaid invoices for this account. I will get them submitted for payment as soon as possible.

George Ahlenius
Manager Telecommunications

From: SHINE, GLENN R

Sent: Tuesday, January 19, 2021 8:52 AM

To: Ahlenius, George

Cc: RUSHDEN, KASEY N ; TOONDER, KAMERON

Subject: FW: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

George:

Can you assist/advise on this outstanding balance issue below?

Glenn Shine

Client Solutions 3

AT&T State, Local, and Education

Work: 630-718-1569

Cell: 847-913-7908

Email: gs0293@att.com

Follow us @ www.linkedin.com/showcase/att-public-sector/

From: DAVIES, JOANNA M

Sent: Wednesday, December 30, 2020 3:59 PM

To: 'kuligr@cod.edu' <kuligr@cod.edu>

Cc: 'BRM-QA@cctools.att-mail.com' <BRM-QA@cctools.att-mail.com>

Subject: Acct # 287252881119 COD Student Financial Aid

Hello Rich,

The account has a balance of \$292.99 of which \$249.76 is past due. Please remit the payment for the past due balance to bring the account current.

Thanks,

Joanna Davies

BEM Dedicated Collector - Government, Education and Medical

BME – Mobility Collections

Business Customer Sales and Service

AT&T Mobility Services

Office: 877.970.8676 ext: 5753086 | Joanna.Davies@att.com

AT&T Proprietary

The information contained herein is for use by authorized persons only in accordance with the applicable AT&T Agreements and is not for general distribution.

This message and any files transmitted with it are AT&T property, are confidential, and are intended solely for the use of the individual or entity to whom this email is addressed. If you are not one of the named recipient(s) or otherwise have reason to believe that you have received this message in error, please notify the sender and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this email is strictly prohibited.

This e-mail has been copied to BRM-QA@cctools.att-mail.com for quality control purposes.

[attachment: FinAid Aug-Sept 2020.pdf]



COD STUDENT FINANCIAL AID
ATTN: FINANCIAL AID
425 FAWELL BLVD
GLEN ELLYN, IL 60137-6708

Page: 1 of 3
Issue Date: Sep 27, 2020
Account Number: 287252881119
Foundation Account: 02739554
Invoice: 287252881119X10052020

One little change can help make a difference. Go paperless today. Get more convenience, plus help reduce paper waste! Update your billing preferences at wireless.att.com/premiercare

AutoPay: Set up automatic payments that you can update whenever you want. Go to wireless.att.com/premiercare to sign up through eBill now.

Want to learn more about your details and usage? Sign into Premier eBill at wireless.att.com/premiercare and go to your customizable reporting.

Total due
\$206.53

Due immediately: \$163.30
Due Oct 22, 2020: \$43.23

Account summary

Your last bill	\$206.53
Payment, Sep 04 - Thank you!	-\$43.23
Past due - please pay immediately	\$163.30

APPROVED

03/02/21 - NISHIA IKEZOE HEARD

Service summary

Wireless	Page 2	\$43.23
Total services - due Oct 22, 2020		\$43.23

Total due **\$206.53**

Ways to pay and manage your account:

- business.att.com
- Call 611**
from AT&T device
- 800.331.0500**
TTY: 866.241.6567
from any other phone

Return this portion with your check in the enclosed envelope. Payments may take 7 days to post.



COD STUDENT FINANCIAL AID
ATTN: FINANCIAL AID
425 FAWELL BLVD
GLEN ELLYN, IL 60137-6708

☐ CHECK FOR AUTOPAY
(SEE REVERSE)

Total due: \$206.53
Due immediately: \$163.30 Due Oct 22, 2020: \$43.23
Account number: 287252881119
Please include account number on your check
Make check payable to:
AT&T MOBILITY
PO Box 6463
Carol Stream, IL 60197-6463

Service activity

Wireless

			Monthly charges		Surcharges & fees	Total
Number	User	Page	Plan	Add-ons		
630.441.7299	FINANCIAL AID	2	\$53.32	-\$13.33	\$3.24	\$43.23
Total			\$53.32	-\$13.33	\$3.24	\$43.23

Tablet, 630.441.7299

FINANCIAL AID

Monthly charges		Aug 28 - Sep 27
1.	LaptopCnctGovUnltd	\$69.99
2.	Credit for LaptopCnctGovUnltd	-\$16.67
3.	CRU Detail Bill ZC	\$0.00
4.	Pay Per Use Picture/Video Messaging	\$0.00
5.	Pay Per Use Text/Instant Messaging	\$0.00
6.	National Account Discount	-\$13.33

Surcharges & fees	
7.	Administrative Fee \$1.99
8.	Regulatory Cost Recovery Charge \$1.25

Total for 630.441.7299

\$43.23

Total for Wireless

\$43.23

News you can use

This bill includes a past due balance
If payment has already been made, thank you, please disregard. If not, payment must be made immediately. Please send your payment, including current charges, in the enclosed envelope. You may also pay 24 hours a day, by major credit card or electronic check at 800.331.0500, or att.com/pay. If you have questions regarding your account, contact us at 800.947.5096.

Important information

Late payment charge

Late payment charges for Corporate Responsibility User (CRU) accounts are applied according to applicable contracts.

Electronic check conversion
Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

Surcharges and other fees

Important information continues...

Date: _____

Bank Account Holder Signature: _____

AutoPay enrollment
If I enroll in AutoPay, I authorize AT&T to pay my bill monthly by electronically deducting money from my bank account. I can cancel authorization by notifying AT&T at www.att.com or by calling the customer care number listed on my bill. Your enrollment could take 1-2 billing cycles for AutoPay to take effect. Continue to submit payment until page one of your invoice reflects that AutoPay has been scheduled.



Page:	3 of 3
Issue Date:	Sep 27, 2020
Account Number:	287252881119
Foundation Account:	02739554
Invoice:	287252881119X10052020

...Important information continued

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911), and a Property Tax Allotment surcharge applied per Corporate Responsibility User's assigned number. These fees are not taxes or charges that the government requires AT&T to collect from its customers. See att.com/mobilityfees for details.

AT&T Mobility Center for customers with disabilities

Questions on accessibility by persons with disabilities: 866.241.6568.

Wireless DirectBill charges

Detail of DirectBill charges can be viewed at att.com/db. The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

Tax ID

AT&T Mobility Tax ID 84-1659970

Wireless Services provided by AT&T Mobility, LLC.

© 2020 AT&T Intellectual Property. All rights reserved.

