

Information:

Drawer: Accounts Payable - Invoices  
Vendor Number: 1082315  
Vendor Name: AT&T Mobility  
Invoice Number: 287252881119X02052  
Invoice Date: 01/27/21  
PO Number: B0370413  
Check Number: 0277087  
Check Amount: \$ 43.23  
Check Date: 03/02/2021  
Department ID: 00449  
Reviewer Name: Lauren Ryan  
Voucher Number: V0662093  
Redaction Type: None  
Document Type: AP Invoice

Document Below

-----  
From: Zerrudo, Maria <zerrudom@cod.edu>  
Sent: Tue Feb 16 12:31:45 CST 2021  
To: invoicing@cod.edu  
CC:  
Subject: FW: [External] RE: [EXT] FW: Acct # 287252881119 COD Student Financial Aid  
-----

---

**From:** Ahlenius, George <ahleniusg@cod.edu>  
**Sent:** Tuesday, February 16, 2021 9:22 AM  
**To:** Zerrudo, Maria <zerrudom@cod.edu>  
**Cc:** Standberry, Antwan <standberrya@cod.edu>; Jefferson, Crystal <jeffersonc227@cod.edu>  
**Subject:** RE: [External] RE: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

Attached are copies of the missing bills (actually all bills since March of 2020) for the AT&T Student Financial Aid wireless account.

George Ahlenius  
Manager Telecommunications

---

**From:** DAVIES, JOANNA M <jd6436@att.com>  
**Sent:** Thursday, February 11, 2021 2:20 PM  
**To:** Ahlenius, George <ahleniusg@cod.edu>; SHINE, GLENN R <GS0293@att.com>  
**Cc:** RUSHDEN, KASEY N <KT330N@att.com>; Zerrudo, Maria <zerrudom@cod.edu>; TOONDER, KAMERON <kt160y@att.com>  
>  
**Subject:** [External] RE: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

CAUTION: This email originated from outside of COD's system. Do not click links, open attachments, or respond with sensitive information unless you recognize the sender and know the content is safe.

Hello George,  
The account have seven outstanding invoices due, I can send the most recent invoice that shows the full balance due. Please let me know if this will be okay. I have listed below the invoices that are outstanding, these can also be downloaded on Premier.

04/05/2020  
05/05/2020  
06/05/2020  
09/05/2020  
10/05/2020  
11/05/2020  
01/05/2021

Thanks,

**Joanna Davies**  
BEM Dedicated Collector - Government, Education and Medical  
BME – Mobility Collections  
Business Customer Sales and Service

**AT&T Mobility Services**  
Office: 877.970.8676 ext: 5753086 | [Joanna.Davies@att.com](mailto:Joanna.Davies@att.com)

AT&T Proprietary

The information contained herein is for use by authorized persons only in accordance with the applicable AT&T Agreements and is not for general distribution.

This message and any files transmitted with it are AT&T property, are confidential, and are intended solely for the use of the individual or entity to whom this email is addressed. If you are not one of the named recipient(s) or otherwise have reason to believe that you have received this message in error, please notify the sender and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this email is strictly prohibited.

This e-mail has been copied to [BRM-QA@cctools.att-mail.com](mailto:BRM-QA@cctools.att-mail.com) for quality control purposes.

---

**From:** Ahlenius, George [<mailto:ahleniusg@cod.edu>]

**Sent:** Wednesday, January 27, 2021 11:06 AM

**To:** SHINE, GLENN R <[GS0293@att.com](mailto:GS0293@att.com)>; DAVIES, JOANNA M <[jd6436@att.com](mailto:jd6436@att.com)>

**Cc:** RUSHDEN, KASEY N <[KT330N@att.com](mailto:KT330N@att.com)>; Zerrudo, Maria <[zerrudom@cod.edu](mailto:zerrudom@cod.edu)>; TOONDER, KAMERON <[kt160y@att.com](mailto:kt160y@att.com)>

**Subject:** RE: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

Joanna,

Please forward me copies of the unpaid invoices for this account. I will get them submitted for payment as soon as possible.

George Ahlenius  
Manager Telecommunications

---

**From:** SHINE, GLENN R

**Sent:** Tuesday, January 19, 2021 8:52 AM

**To:** Ahlenius, George

**Cc:** RUSHDEN, KASEY N ; TOONDER, KAMERON

**Subject:** FW: [EXT] FW: Acct # 287252881119 COD Student Financial Aid

George:

Can you assist/advise on this outstanding balance issue below?

**Glenn Shine**

*Client Solutions 3*

*AT&T State, Local, and Education*

*Work: 630-718-1569*

*Cell: 847-913-7908*

*Email: [gs0293@att.com](mailto:gs0293@att.com)*

**Follow us @** [www.linkedin.com/showcase/att-public-sector/](https://www.linkedin.com/showcase/att-public-sector/)

---

**From:** DAVIES, JOANNA M

**Sent:** Wednesday, December 30, 2020 3:59 PM

**To:** 'kuligr@cod.edu' <[kuligr@cod.edu](mailto:kuligr@cod.edu)>

**Cc:** 'BRM-QA@cctools.att-mail.com' <[BRM-QA@cctools.att-mail.com](mailto:BRM-QA@cctools.att-mail.com)>

**Subject:** Acct # 287252881119 COD Student Financial Aid

Hello Rich,

The account has a balance of \$292.99 of which \$249.76 is past due. Please remit the payment for the past due balance to bring the account current.

Thanks,

**Joanna Davies**

BEM Dedicated Collector - Government, Education and Medical

BME – Mobility Collections

Business Customer Sales and Service

**AT&T Mobility Services**

Office: 877.970.8676 ext: 5753086 | [Joanna.Davies@att.com](mailto:Joanna.Davies@att.com)

**AT&T Proprietary**

The information contained herein is for use by authorized persons only in accordance with the applicable AT&T Agreements and is not for general distribution.

This message and any files transmitted with it are AT&T property, are confidential, and are intended solely for the use of the individual or entity to whom this email is addressed. If you are not one of the named recipient(s) or otherwise have reason to believe that you have received this message in error, please notify the sender and delete this message immediately from your computer. Any other use, retention, dissemination, forwarding, printing, or copying of this email is strictly prohibited.

This e-mail has been copied to [BRM-QA@cctools.att-mail.com](mailto:BRM-QA@cctools.att-mail.com) for quality control purposes.

[attachment: FinAid Dec 2020 - Jan 2021.pdf]



COD STUDENT FINANCIAL AID  
ATTN: FINANCIAL AID  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

Page: 1 of 3  
Issue Date: Jan 27, 2021  
Account Number: 287252881119  
Foundation Account: 02739554  
Invoice: 287252881119X02052021

One little change can help make a difference. Go paperless today. Get more convenience, plus help reduce paper waste! Update your billing preferences at [wireless.att.com/premiercare](https://wireless.att.com/premiercare)

AutoPay: Set up automatic payments that you can update whenever you want. Go to [wireless.att.com/premiercare](https://wireless.att.com/premiercare) to sign up through eBill now.

Want to learn more about your details and usage? Sign into Premier eBill at [wireless.att.com/premiercare](https://wireless.att.com/premiercare) and go to your customizable reporting.

Total due

\$336.22

Due immediately: \$292.99

Due Feb 22, 2021: \$43.23

Account summary

Your last bill	\$336.22
Payment, Jan 23 - Thank you!	-\$43.23
Past due - please pay immediately	\$292.99

Service summary

 Wireless	Page 2	\$43.23
Total services - due Feb 22, 2021		\$43.23

Total due \$336.22

**APPROVED**  
**03/02/21 - NISHIA IKEZOE HEARD**

Ways to pay and manage your account:

-  [business.att.com](https://business.att.com)
-  **Call 611**  
from AT&T device
- 800.331.0500**  
TTY: 866.241.6567  
from any other phone

Return this portion with your check in the enclosed envelope. Payments may take 7 days to post.



COD STUDENT FINANCIAL AID  
ATTN: FINANCIAL AID  
425 FAWELL BLVD  
GLEN ELLYN, IL 60137-6708

☐ CHECK FOR AUTOPAY  
(SEE REVERSE)

**Total due: \$336.22**  
Due immediately: \$292.99 Due Feb 22, 2021: \$43.23  
Account number: 287252881119  
Please include account number on your check  
Make check payable to:  
AT&T MOBILITY  
PO Box 6463  
Carol Stream, IL 60197-6463

999002872528811190000000000432300000033622007

Service activity

Wireless

			Monthly charges		Surcharges & fees	Total
Number	User	Page	Plan	Add-ons		
630.441.7299	FINANCIAL AID	2	\$53.32	-\$13.33	\$3.24	\$43.23
Total			\$53.32	-\$13.33	\$3.24	\$43.23

Tablet, 630.441.7299

FINANCIAL AID

Monthly charges		Dec 28 - Jan 27
1.	LaptopCnctGovUnltd	\$69.99
2.	Credit for LaptopCnctGovUnltd	-\$16.67
3.	CRU Detail Bill ZC	\$0.00
4.	Pay Per Use Picture/Video Messaging	\$0.00
5.	Pay Per Use Text/Instant Messaging	\$0.00
6.	National Account Discount	-\$13.33

Surcharges & fees	
7.	Administrative Fee \$1.99
8.	Regulatory Cost Recovery Charge \$1.25

Total for 630.441.7299

\$43.23

Total for Wireless

\$43.23

News you can use

**This bill includes a past due balance**  
If payment has already been made, thank you, please disregard. If not, payment must be made immediately. Please send your payment, including current charges, in the enclosed envelope. You may also pay 24 hours a day, by major credit card or electronic check at 800.331.0500, or att.com/pay. If you have questions regarding your account, contact us at 800.947.5096.

Important information

Late payment charge

Late payment charges for Corporate Responsibility User (CRU) accounts are applied according to applicable contracts.

**Electronic check conversion**  
Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

Surcharges and other fees

Important information continues...

Date: \_\_\_\_\_

Bank Account Holder Signature: \_\_\_\_\_

AutoPay enrollment  
If I enroll in AutoPay, I authorize AT&T to pay my bill monthly by electronically deducting money from my bank account. I can cancel authorization by notifying AT&T at www.att.com or by calling the customer care number listed on my bill. Your enrollment could take 1-2 billing cycles for AutoPay to take effect. Continue to submit payment until page one of your invoice reflects that AutoPay has been scheduled.



Page: 3 of 3  
Issue Date: Jan 27, 2021  
Account Number: 287252881119  
Foundation Account: 02739554  
Invoice: 287252881119X02052021

*...Important information continued*

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911), and a Property Tax Allotment surcharge applied per Corporate Responsibility User's assigned number. These fees are not taxes or charges that the government requires AT&T to collect from its customers. See [att.com/mobilityfees](http://att.com/mobilityfees) for details.

**AT&T Mobility Center for customers with disabilities**

Questions on accessibility by persons with disabilities: 866.241.6568.

**Wireless DirectBill charges**

Detail of DirectBill charges can be viewed at [att.com/db](http://att.com/db). The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

**Tax ID**

AT&T Mobility Tax ID 84-1659970

Wireless Services provided by AT&T Mobility, LLC.

© 2021 AT&T Intellectual Property. All rights reserved.

