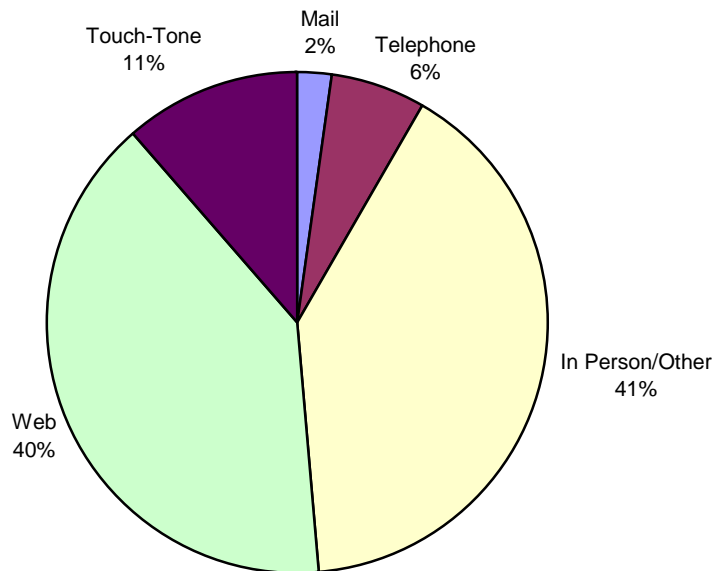


Total Headcount by Registration Method Fall 10th Day 2004

Mail	783
Telephone	2,065
In Person/Other	13,553
Web	13,458
Touch-Tone	3,873



These data reflect the initial registration activity for fall quarter

Total Headcount = 33,732